



Warranty Claim Form

Date: 11/4/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3721T8840719

Transcend 315RKT

Retail Purchase Date: 9/18/2025

Work Started: 9/15/2025

Work Completed: 9/15/2025

Claim Status: Paid

Dealer Work Order #: 12710B

Unit Offline Date: 7/21/2025

Claim #: 938663

Labor: \$210.00

Parts: \$0.00

Shipping: \$0.00

Total: \$210.00

Notes: cc-9/23/25 350026 was this noted on DAF as damaged please provide Please hold parts for 30 days after claim is paid

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenwayrv.com

Approved Labor Rate: \$140.00

Customer Information

KERRI CAMPBELL

1962 19TH CREEK
ARKDALE, Wisconsin 54613
United States

6085166746

Operation Line # 1

Flat Rate Code: 680051 Tables - Repair Freestanding Table Fault Code: Improper Installation/Build

Problem: Fix table, it is wobbly.

Hours: .2

Cause: Loose knobs.

Amount: 28.00

Remedy: Tightened the knobs and tightened the cinch clamp.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 350041 Showers - Seal Base & Surround Fault Code: Improper Installation/Build

Problem: Shower base is not sealed properly, it allows water to seep out of the side of the shower base.

Hours: .2

Cause: Improper sealing of shower base from manufacturer.

Amount: 28.00

Remedy: Used air nozzle to get all water away from where I need to seal and then used clear sealant to seal the base, no longer allowing water to get through.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 660018 Sliding Doors (wood/glass) - Adjust *Fault Code:* Improper Installation/Build Door *

Problem: Bathroom door is touching at the top but see through the bottom.

Hours: .2

Cause: Manufacturer installed incorrectly.

Amount: 28.00

Remedy: Removed the header and adjusted the rollers. It now is touching at the top and bottom the *Sublet Repairs:* same also when reinstalling header put screw in straight, so door does not rub on header. \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 660010 Passage Doors - Repair Door

Fault Code: Improper Installation/Build

Problem: Edge of bedroom door is scraped.

Hours: .2

Cause: Scratched from manufacturer.

Amount: 28.00

Remedy: Used wood crayon to cover.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 660030 Drawers - Repair Drawer

Fault Code: Improper Installation/Build

Problem: Top edge of drawer in the bedroom is scraped.

Hours: .2

Cause: Scraped from manufacturer.

Amount: 28.00

Remedy: Used putty to cover the scrape.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece)

Fault Code: Improper Installation/Build

Problem: Scratches and scrapes throughout the unit.

Hours: .3

Cause: Scrapes and chips in the wood from the manufacturer throughout the unit.

Amount: 42.00

Remedy: Used putty and wood crayon to fill or cover scrapes, chips and holes.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 7

Flat Rate Code: 550032 Sealing - Attachments

Fault Code: Improper Installation/Build

Problem: Roof has 3 bubbles that need to be sealed.

Hours: .2

Cause: Bubbles in dicor.

Amount: 28.00

Remedy: Cleaned areas then filled with dicor and covered with dicor.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: