

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2442113
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPU824TP106950
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$140.00	SITE/WAREHOUSE	420 / 420
OWNER INFORMATION		ITEM #	PUT421LFT
SHANE LUTHER		DEALER RO #	12689B
6605 FLUGSTEAD LANE		CLAIM START DATE	09/19/2025
Pittsville, WI 54466		CLAIM END DATE	09/23/2025
USA			
Retail Date of Purchase	09/13/2025	WARRANTY EXPIRATION DATE	09/13/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-46-24-00-000721	Window - Exterior/Windows/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-09-19 17:02:17 :: Complaint: Windows have silicone smeared on the inside and outside of them especially the upper windows. Cause: Silicone smeared on inside and outside of all windows from manufacturer. Correction: Used quick solve and a flat razor to remove the silicone from inside and outside of every window on this unit then cleaned with window cleaner.			
Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$280.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$140.00
	Notes			
	flat rate to clean per photos provided			

Labor

Line# 2	Operation Code	Operational Description		
	30-102-24-00-004562	Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-09-19 17:03:23 :: Complaint: Chips and knick in wood finish throughout the unit. Cause: Chips and knicks from manufacturer. Correction: Used a black wood pen to cover all the knicks and scratches.			
Model#	Dlr Sub Hrs	0.60	Sub Labor Amt	\$84.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$84.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-56-24-00-000599	Slide Out T-Molding - Exterior/Slide Out System-Seals, Exterior Room/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-09-19 17:04:44 :: Complaint: The DS bottom trim on the front side of slide out is buckling outwards. Cause: The metal trim was buckled. Correction: Drilled a hole then installed another screw to hold the trim down then siliconed over the area.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00
	Notes			
	flat rate to repair			

Labor

Line# 4	Operation Code	Operational Description		
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20-56-19-00-000600

Slide Out T-Molding, each - Exterior/Slide Out System-Seals, Exterior Room/
Reseal/No Tread Code**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-09-19 17:06:07 :: Complaint: Each slide out trim at the bottom needs sealing. Cause: No sealant at front of slide trim at the bottom. Correction: Used clear silicone to seal each gap. Additional Note : greeneway@dealer-advisors.com, 2025-09-19 17:06:52 :: Unsure on labor code

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes**Part**

Line# 1	Item #	Description				
	USERPART	9807.2124 Novaflex pro 10oz tube translucent				
	Model #	Serial #	Part tag			
	Sub Qty	1.00	Sub Dlr Price	\$9.28	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$9.28	Appr Freight	\$0.00

Notes**Labor**

Line# 5	Operation Code	Operational Description
	60-136-15-00-001499	Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code

Complaint, Cause, Correction
Original Note : greeneway@dealer-advisors.com, 2025-09-19 17:11:40 :: Complaint: When the unit arrived, the underbelly was hanging down. I pushed it back into place and filled rear black tank which the rear shower and faucet also go into the rear black tank after unit was sitting all night the underbelly was hanging again with water/antifreeze pooled up and dripping out of the underbelly, I emptied and one by one ran each faucet and toilet after running the bath sink water pooled again in underbelly. Cause: There was a crack in the water supply line to the toilet, it was below the floor. Correction: Remove the gas line holder on both sides and removed both stabilizer jacks and the rear screw trim that holds the underbelly in place. Dropped belly then did an air pressure test and it held, then ran shower and faucet in bath and nothing then ran toiler and after a few minutes water began dripping from the top of black tank. Went inside no visible problems, removed the toilet thinking possible debris cause causing a leak and nothing was found. I then pulled up on the water line and capped the end and began air test once again, went inside and could hear a sound. Pulled up on water line to toilet and found that the pipe had a crack. Cut out the crack then installed a connector in area of crack then tested with air, seems good. Reinstalled toilet ran water and no leaks now. Reinstalled gas line, jacks and pushed underbelly back into place.

Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$420.00
Serial#	Appr Hrs	3.00	Appr Labor Amt	\$420.00

Notes
per request to repair

Submitted	Labor Amt	\$896.00	Approved	Labor Amt	\$728.00
	Parts & Freight	\$9.28		Parts & Freight	\$9.28
	Total	\$905.28		Total	\$737.28

DEALER **DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.