

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12689B

Date In:	15 SEP 25	Author:	KOTT
Promised Date:	25 DEC 25	Stock No:	11472
:	:	Year:	2026
Customer Name:	17820 - LUTHER, SHANE	Manufacturer:	FOREST RIVER
Address:	6605 FLUGSTEAD LANE	Brand:	PUMA DESTINATION
:	PITTSVILLE, WI	Model:	421LFT
Postal/Zip:	54466	Miles/Hrs:	0
Phone#(res):	715-897-1611	Exterior Color:	:
Phone#(bus):	920-253-6226	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	KYANG6605@GMAIL.COM	Tag#:	DB: 9/19
Purchased Date:	15 AUG 25	:	:
Delivery Date:	13 SEP 25	:	:
InService Date:	:	:	:
Serial#:	4X4TPU824TP106950	:	:

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
WARR    COMPLAINT:  WARRANTY REPAIR 1 - windows have             W    1021    FORES
          silicone smeared on the inside and
          outside of them especially the upper
          windows
          CAUSE:      Silicone smeared on inside and outside
          of all windows
          CORRECTION: I used quick solve and a flat razor to
          remove the silicone from inside and
          outside of every window on this unit
          then cleaned with window cleaner
          REQUEST 2 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 2 - chips and Knicks in      W    1021    FORES
          wood finish throughout the unit
          CAUSE:      Chips and Knicks in finish from mfg
          CORRECTION: Used a black wood pen to cover all the
          Knicks and scratches   REQUEST .60 HOURS
          OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 3 The DS bottom trim on      W    1021    FORES
          the front side of slide out is buckling
          outwards
          CAUSE:      The metal trim was buckled
          CORRECTION: I drilled a hole then installed another
          screw to hold the trim down then
          siliconed over the area   REQUEST .50
          HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 4 - Each slide out trim      W    1021    FORES
          at the bottom needs sealing
          CAUSE:      No sealant at front of slide trim at the
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*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
                                bottom
CORRECTION: I used clear silicone to seal each gap..
I took pics after I sealed the ends
REQUEST .30 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 5 - When unit arrived    W    1021    FORES
                                the underbelly was hanging down . I
                                pushed it back into place I filled rear
                                black tank which the rear shower and
                                faucet also go into the rear black tank
                                after unit was sitting all night the
                                underbelly was hanging again with
                                water/antifreeze pooled up and dripping
                                out of the underbelly, I emptied and one
                                by one ran each faucet and toilet after
                                running the bath sink water pooled again
                                in underbelly
CAUSE:      There was a crack in the water supply
                                line to the toilet, it was below the
                                floor
CORRECTION: Removed the gas line holder on both
                                sides and removed both stabilizer jacks
                                and the rear screw trim that holds the
                                underbelly in place dropped belly then
                                did a air pressure test it held then ran
                                shower and faucet in bath nothing then
                                ran toilet and after a few minutes water
                                began dripping from top of black tank
                                went inside no visable problems I
                                removed the toilet thinking possible
                                debris caught causing a leak nothing
                                found .I then pulled up on the water
                                line and capped the end and began air
                                test once again I went inside and could
                                hear a sound I pulled up on water line
                                to toilet and found that the pipe had a
                                crack . Cut out the crack then installed
                                a connector in area of crack then tested
                                with air seems good ,reinstalled toilet
                                ran water no leaks now . I installed gas
                                line and installed jacks then pushed
                                underbelly back into place I have
                                attached pics of the piece of pipe with
                                the crack and when I had under belly
                                down REQUEST 3 HOURS OF LABO R

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Job # Part No Description   PARTS      Bill to   Qty      Price      Total
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WARR0 161128  NOVAFLEX PRO 10 OZ TRANSLUCEN W-1021      1      9.28      9.28

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.85   140.00   119.00
ARR01 Z992      MISC LABOUR CODE (WARR HOD  W-1021    1.15   140.00   161.00
ARR02 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.50   140.00    70.00
ARR03 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.50   140.00    70.00
ARR04 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.50   140.00    70.00
ARR05 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.00   140.00    0.00
ARR05 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.18   140.00    25.20
ARR05 Z992      MISC LABOUR CODE (WARR HOD  W-1021    0.32   140.00    44.80

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Job #  Excode  Description  EXTRAS  bill to    Qty    Price    Total
*****
ARR01  SSE      SHOP SUPPLIES - EXTERNAL  W-1021    1.00     0.00     0.00

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                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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W      1021        9.28    560.00     0.00     0.00     0.00    569.28
      Totals      9.28    560.00     0.00     0.00     0.00    569.28

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&k2S
&k0S