



Warranty Claim Form

Date: 1/15/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS3627SAA20575
Solitude 310GK
Retail Purchase Date: 6/7/2025
Work Started: 11/18/2025
Work Completed: 11/18/2025

Claim Status: Paid
Dealer Work Order #: 12661
Unit Offline Date: 12/11/2024

Claim #: 957645
Labor: \$238.00
Parts: \$8.72
Shipping: \$0.00
Total: \$246.72

Notes: TG 11-24-25 560049 Photos required

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

PAUL SHIVELER
300 FOREST ST
FOX LAKE, Wisconsin 53933
United States
9209282727

Operation Line # 1

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Molding on the slide by theater seats is bowed out.

Hours: .2

Cause: The baton strip is bowing out.

Amount: 28.00

Remedy: Nailed it back down and puttied the holes.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Molding at the bottom right of the refer is detached from the wall.

Hours: .1

Cause: The baton strip fell off.

Amount: 14.00

Remedy: Stapled it back on and covered the holes with putty.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 660035 Drawers - Adjust Drawer Catch/ *Fault Code:* Improper Installation/Build Latch

Problem: Dress slide- top doesn't magnet on the right side, not staying shut without that magnet connecting. *Hours:* .4

Cause: The magnet catch on the right side wasn't positioned correctly and the magnet was barely making contact. *Amount:* 56.00

Remedy: I took the drawer top off, checked the measurement on the magnets and the right side was a little *S u b l e t* far back so I slid it forward and tightened the screws down. The drawer still wasn't catching right so I *Repairs:* \$0.00 measured the distances of the magnet plate and the right side isn't aligned properly. I moved it over and the drawer magnet holds.

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Customer states that the wall stripping at the base of the door in the living room is coming off or it is loose, pantry door, and by the right side of the couch if you are looking at it the trim has come off on the left side of the couch, the trim is just loose and almost off. *Hours:* .1

Cause: The baton strips fell off. *Amount:* 14.00

Remedy: I stapled the pieces on by the slide outs, but I don't see anything by the pantry other than the *Sublet Repairs:* piece that was mentioned on a previous line. \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Customer states that there is molding next to the door by the extinguisher that is coming loose. *Hours:* .1

Cause: The baton strip is coming off. *Amount:* 14.00

Remedy: Nailed it back on and covered the holes with putty. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Customer states by the theater seating looking out of the unit by the entry door there is a trim piece that is starting to bow out and needs to be reattached. *Hours:* .1

Cause: Trim loose. *Amount:* 14.00

Remedy: Reattached trim. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 7

Flat Rate Code: 570038 Molding - Screw Cover Insert - Cap *Fault Code:* Improper Installation/Build Seal

Problem: Customer states that on the front ODS, after it rains there is water that runs down the trim piece. *Hours:* .4
Needs to be looked at. Trim that covers the screws, on the ODS when raining it runs down and out of that and leaks out by the front jack under the unit.

Cause: Screw was broken on the track which pulled silicone and dicor away, which was allowing water to *Amount:* 56.00
run down the other track.

Remedy: Pulled out broken screw, replaced it with new one, re-siliconed it and put new dicor on and *Sublet Repairs:*
tested it. No more leaks. \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 8

Flat Rate Code: 550032 Sealing - Attachments

Fault Code: Improper Installation/Build

Problem: Customer states that there are some cracks and missing dicor- customer would like *Hours:* .3
to have looked at.

Cause: There are some small holes in the dicor on the roof. *Amount:* 42.00

Remedy: Clean and re-seal. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	8.72