
Fwd: FW: Requesting Authorization for 2422245 : 4X4TFLF28TZ198830 - GREENEWAY INC [thread::5X9-L_JycyyViWdExrnn7x8::]

Greeneway Warranty <greeneway@dealer-advisors.com>

Tue, Sep 30, 2025 at 11:15 AM

To: Alix Mongiat <alix@dealer-advisors.com>

----- Forwarded message -----

From: **Rockwood & Flagstaff Authorizations** <rockwoodflagstaffauths@forestriverinc.com>

Date: Tue, Sep 30, 2025, 10:19 AM

Subject: RE: FW: Requesting Authorization for 2422245 : 4X4TFLF28TZ198830 - GREENEWAY INC [thread::5X9-L_JycyyViWdExrnn7x8::]

To: EmailToCase <customerservice@lci1.com>

Cc: greeneway@dealer-advisors.com <greeneway@dealer-advisors.com>

Good morning, Lippert,

I ask we leave the dealer copied on this email thread so they can be in the loop as to what is happening.

Will the dealer please see the email below from Lippert and advise on the information they're requesting?

Thank you!

**ADDISON CONSIGLIO**
WARRANTY AUTHORIZATIONS

aconsiglio@forestriverinc.com

office: (574) 642-8967

201 W Elm St.
Millersburg, IN 46543

From: EmailToCase <customerservice@lci1.com>**Sent:** Tuesday, September 30, 2025 8:49 AM**To:** Rockwood & Flagstaff Authorizations <rockwoodflagstaffauths@forestriverinc.com>**Subject:** RE: FW: Requesting Authorization for 2422245 : 4X4TFLF28TZ198830 - GREENEWAY INC [thread::5X9-L_JycyyViWdExrnn7x8::]

Hello and Good Day,
Thanks for reaching out to Lippert.

We have already replaced the Unity board, and it did not fix the issue, so means the Unity is not the problem here.

- We would need someone to call in with a digital multimeter so we can verify OHMs at the resistor pack, verify the sensors, verify the wiring, and verify the voltages after the Unity board.

****Reference Case Number 6250191****

Thank you,

TRAVIS N.
OneControl Product Specialist
P: 432-LIPPERT | f: 537.534.7161
E: customerservice@lci1.com
Lippert

****Our new Care Center hours are 8:00am-5:30pm EST, Monday - Friday****

----- Original Message -----

From: Rockwood & Flagstaff Authorizations [rockwoodflagstaffauths@forestriverinc.com]
Sent: 9/26/2025 4:07 PM
To: customerservice@lci1.com
Cc: greeneway@dealer-advisors.com
Subject: FW: Requesting Authorization for 2422245 : 4X4TFLF28TZ198830 - GREENEWAY INC

Hello,

I am resending this request, as it has been more than the allotted response time of 48 hours. We require a response to this request within 24 hours of this email receipt. Provided there is no response, the claim automatically approves, and a chargeback submitted to your company. Thank you for your cooperation.



ADDISON CONSIGLIO
WARRANTY AUTHORIZATIONS

aconsiglio@forestriverinc.com
office: (574) 642-8967

201 W Elm St.
Millersburg, IN 46543



From: Rockwood & Flagstaff Authorizations <rockwoodflagstaffauths@forestriverinc.com>
Sent: Wednesday, September 24, 2025 12:25 PM
To: customerservice@lci1.com
Cc: greeneway@dealer-advisors.com
Subject: Requesting Authorization for 2422245 : 4X4TFLF28TZ198830 - GREENEWAY INC

Hello and Good Day,

The following is being requested: unity board **(please reference case no. 6243420)**

DOM: 8/25/2025

DOP: stock

Error! Filename not specified.

Dealers please be advised that you are included in this email so that you are alerted as soon as Forest River is alerted of the vendor response. Please note not all items will/can be sent directly by the vendor. Forest River and the vendor will alert you if the item will be sent directly to you from the vendor. Thank you for your partnership.

Notation to our Vendor Partners:

Per our First Stop Warranty Program with your company, a response is highly recommended within 1 business day. We will graciously allow up to 2 business days. Upon the second business day, a resend of the original email will occur, allowing a final 1 business day for a response. Provided there is no response, the claim automatically approves and a chargeback submitted to your company. Thank you for your cooperation.

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WARRANTY AUTHORIZATIONS
ROCKWOOD & FLAGSTAFF BRAND

rockwoodflagstaffauths@forestriverinc.com
Office: (574) 642-8907

Rockwood & Flagstaff Division
Millersburg, IN 46540

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HELPFUL LINKS

OWNERS MANUAL | HOW TO VIDEO'S | DEALER LOCATOR

HELPFUL TOOLS | WERV APP | ACCESSORIES

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BRITTENY DILLON
WARRANTY AUTHORIZATIONS

bvdillon@forestriverinc.com
office: (574) 642-8961 ext:10105

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thread::5X9-L_JycyyViWdExrnn7x8::

5 attachments

~WRD2510.jpg
1K



image001.png
7K



image002.png
2K



image003.png
2K



image004.png
2K