



# Warranty Claim Form

Date: 9/19/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

## General Information

573FS3627SAA19975

Solitude 310GK

Retail Purchase Date: 9/23/2024

Work Started: 9/2/2025

Work Completed: 9/2/2025

Claim Status: Paid

Dealer Work Order #: 12625

Unit Offline Date: 9/10/2024

Claim #: 928582

Labor: \$224.00

Parts: \$0.00

Shipping: \$0.00

Total: \$224.00

Notes: Sg 9/4/25 170012 - Need required photos of the issue \*Please hold all parts for a minimum of 30 days after the claim is paid\*

## Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

## Customer Information

JAMES C AND SUZANNE B DOHNER  
JOINT  
E10861 TERRYTOWN ROAD  
BARABOO, Wisconsin 53913  
United States  
608-356-3307

## Operation Line # 1

*Flat Rate Code:* 170012 Lippert Electric - Room Stop *Fault Code:* Improper Installation/Build Adjustment\*

*Problem:* Banging noise when putting slide in. Please have camper level, slide #1 followed by slide #2. #2 will make a loud bang before it starts the slide "in" process. We always slide #1 in first then #2. Slide 2 is the one that will bang at the start of the slide in.

*Hours:* .5

*Cause:* Check to see if slide outs bang when they go in and out.

*Amount:* 70.00

*Remedy:* Banging is from the jam nut hitting the stopping plate.

*Sublet Repairs:*  
\$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

## Operation Line # 2

*Flat Rate Code:* 350038 Showers - R&R Door Handle

*Fault Code:* Damaged/Maintenance

*Problem:* Damaged shower doo, it is the door that is to the right when facing it. The handle came off.

*Hours:* .2

*Cause:* Door handle for shower glass door fell off.

*Amount:* 28.00

*Remedy:* Reattached handle to the door.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 3

*Flat Rate Code:* 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

*Problem:* There is loose trim pieces that need to be refastened.

*Hours:* .4

*Cause:* Loose trim on ceiling in bedroom and in kitchen floor net to slide out by refer.

*Amount:* 56.00

*Remedy:* Had to add more staples to ceiling panel in the bedroom in order to bring the seam more Sublet Repairs: even so the trim would sit flush. Then refastened the trim in the kitchen. \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 4

*Flat Rate Code:* 590118 AWNING - R&R Awning Light Strip *Fault Code:* Damaged/Maintenance Only

*Problem:* Lights on the awning, the left side is hanging down from where it's supposed to be.

*Hours:* .5

*Cause:* Check awning lights for uneven track insertion.

*Amount:* 70.00

*Remedy:* Lights look good, nothing out of place.

*Sublet Repairs:* \$0.00

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1