



Warranty Claim Form

Date: 10/2/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE3429N6636912
Imagine 2910BH
Retail Purchase Date: 3/11/2022
Work Started: 8/27/2025
Work Completed: 8/27/2025

Claim Status: Paid
Dealer Work Order #: 12600
Unit Offline Date: 10/8/2021

Claim #: 931999
Labor: \$70.00
Parts: \$0.00
Shipping: \$0.00
Total: \$70.00

Notes: AB 9/15 *Please hold all parts for a minimum of 30 days after the claim is paid* This unit has open recalls and must be repaired according to Federal Law before customer takes delivery. 910045 - Quick Disconnect (supersedes 910029)

Dealer Information

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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

Jim Prozinski
222170 Buttercup Rd
Wausau, Wisconsin 54401-5410
United States
715-212-4593

Operation Line # 1

Flat Rate Code: 960244 Misc Charges Revision

Fault Code: Damaged/Maintenance

Problem: Frame (I-Beam) crack recall on unit. Just want inspected for if it pertains to their unit.

Hours: .5

Cause: Lippert/GD imagine customer satisfaction program. Inspected axle hanger and main rails, identified *A m o u n t*: cracks in frame on both sides above rear hangers. ODS side has multiple cracks, likely continuing to spread, 70.00 7" worth of cracking was identified without removing paint. On DS a 3.25" crack was identified without removing paint. These findings clearly qualify the frame for repair under the GD imagine CSP.

Remedy: Customer took unit to a different facility to have the cracks taken care of. We need 0.5 hour for diagnosis on this.

S u b l e t
R e p a i r s:
\$0.00

Manufacturer #:

Model #:

Serial #: