

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12600

Date In: 23 AUG 25 Author: MGRAY
Promised Date: 31 DEC 25 Stock No: 10261
: Year: 2022
Customer Name: 15946 - PROZINSKI, JIM Manufacturer: GRAND DESIGN
Address: 222170 BUTTERCUP RD Brand: IMAGINE
: WAUSAU, WI Model: 2910BH
Postal/Zip: 54401 Miles/Hrs:
Phone#(res): Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: 715-212-4593 License#:
Email: jimpro@charter.net Tag#: DB: 9/10
Purchased Date: 11 MAR 22 :
Delivery Date: 11 MAR 22 :
InService Date: :
Serial#: 573TE3429N6636912 :

Job # Description JOB INFORMATION Type Bill To

RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF I PD GOODW
 REPAIR IS NEEDED.
 CAUSE: Request roof insection Performed roof
 insection. Ascessed roof membrane,
 sealants and fixtures. Noticed one piece
 of Eternabond tape on ODS near solar
 panel. Only concern is rear corners.
 Sealant touch-up required.
 CORRECTION: Touched-up rear corners after cleaning
 dicor. No further action curently
 necessary.
DIAG COMPLAINT: Diagnose customer concern, customer is E 15946 PROZI
 concered with AWNING DOES NOT SEEM TO
 CLOSE ALL THE WAY TO THE UNIT. NEEDS TO
 BE LOOKED AT FOR REPAIR. Document
 finding in the work orded, inform
 service advise when diagnose has been
 completed. NO FIX at this time.
 CAUSE: Request diagnost awning, not closing
 entirely. First noticed front awning
 arm not ligning up with itself, secondly
 noticed bottom hinge goints on awning
 arms are very loose. First issue
 could be solved by adjusting the awning
 arms by shrinking the tube slightly, but
 it should not be performed until awning
 arms are replaced. Second issue is
 alarming and should be addressed before

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          awning arms fall apart under travel. A
          couple of the hinge points are teaked,
          and some of the snap rings are missing.
          Also the ideler head is wobbling and
          also likely tweaked. This all points to
          wind damage.      Highly recommend
          replacing awning arms. There is an
          unboxed pair of matching arms in the
          parts loft. (4hrs replacement)
CORRECTION: Removed damaged arms, replaced with new
          arms. Idle head replaced as well. Had to
          trim down tube 1/4" on the front side,
          tube would not fit between factory
          positioned arms. Recommend a fabric
          replacement in the future as the
          original is somewhat stretched. Forward
          arm is now ligning up with assembly as
          it should hav originally. Overall, its
          working well.
3  COMPLAINT: FRAME (I-BEAM) CRACK RECALL ON UNIT.      W      1020      GRAND
          JUST WANT INSPECTED FOR IF IT PERTAINS
          TO THEIR UNIT.
CAUSE:      Correction, its not a "Recall,"
          Lippert/GD Imagine Customer Satisfaction
          program 920014 Inspected Axle Hangers
          and Main Rails, Identified cracks in
          frame on both sides above rear hangers.
          ODS side has multiple cracks, likely
          continuing to spread, 7" worth of
          cracking was identified without removing
          paint. On DS a 3.25" crack was
          identified without removing paint.
          These findings clearly qualify the frame
          for repair under the GD Imagine CSP
          920014, ORDER THE REPAIR KIT and
          schedule certified welder. Prep unit
          prior to welder. Will need to properly
          brace frame w/jacks and stands, remove
          wheels and on ODS side, parts of the
          slide-out mechanism will also need
          removal. Also Disconnect all electrical
          connections including Batteries, Solar,
          Shore Power etc. prior to welding. See
          Pictures attached.
CORRECTION: ... ***CUSOTMER TOOK THE UNIT TO A
          DIFFERENT FACILITY TO HAVE THE CRACKS
          TAKEN CARE OFF**** REQUEST .50 HOURS OF
          LABOR
CEU COMPLAINT: CLEAN EXTERIOR- USED - ***DOES NOT      E      15946      PROZI

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Work Order : 12600

INCLUDE ROOF OR AWNING. SIDE WASH
ONLY.***

CAUSE: NEED CLEAN
CORRECTION: CLEANED

Job # Part No Description PARTS Bill to Qty Price Total

DIAG 82206074 SHORT ARM ASSEMBLY 63" PC BL E-15946 1 536.62 536.62

Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

RI Z991 PREFORM ROOF INSPECTIO RW I-PD 0.30 70.00 21.00
DIAG Z990 MISC LABOUR CODE (EXTE RW E-15946 0.05 115.00 5.75
3 Z992 MISC LABOUR CODE (WARR RW W-1020 0.14 140.00 19.60
CEU CE CLEAN EXTERIOR EJ E-15946 0.96 140.00 134.40
DIAG Z990 MISC LABOUR CODE (EXTE RW E-15946 0.00 115.00 0.00
3 Z992 MISC LABOUR CODE (WARR RW W-1020 0.34 140.00 47.60
3 Z992 MISC LABOUR CODE (WARR RW W-1020 0.02 140.00 2.80
DIAG Z990 MISC LABOUR CODE (EXTE RW E-15946 0.95 115.00 109.25
DIAG RV4A-1 AWNING R&R COMPLETE EL RW E-15946 1.35 140.00 189.00
DIAG RV4A-1 AWNING R&R COMPLETE EL RW E-15946 1.41 140.00 197.40
DIAG RV4A-1 AWNING R&R COMPLETE EL RW E-15946 1.24 140.00 173.60

Job # Excode Description EXTRAS bill to Qty Price Total

DIAG SSE SHOP SUPPLIES - EXTERNAL E-15946 1.00 35.00 35.00

BILLINGS SUMMARY
Type Bill Id Parts Labour Sublet Extras Tax Total

E 15946 536.62 809.40 0.00 35.00 76.01 1,457.03
I PD 0.00 21.00 0.00 0.00 0.00 21.00
W 1020 0.00 70.00 0.00 0.00 0.00 70.00

Totals 536.62 900.40 0.00 35.00 76.01 1,548.03

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&k0S