



Warranty Claim Form

Date: 11/4/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TM2722T1223250

Momentum 21G

Retail Purchase Date: null

Work Started: 10/10/2025

Work Completed: 10/10/2025

Claim Status: Paid

Dealer Work Order #: 12561B

Unit Offline Date: 8/6/2025

Claim #: 938657

Labor: \$280.00

Parts: \$1385.48

Shipping: \$131.24

Total: \$1956.58

Notes: JH 8/26 This should be an electric awning. Part info below. Item # 810440 Description AWNING 8' BLK CASSETTE 12V POWER W/O SUPPORT GRAY FADE Vendor Part # 430446

Dealer Information

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715-325-5170
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Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 810016 Awning-Rear Deck - R&R Complete *Fault Code:* Improper Installation/Build Assembly

Problem: Customer order unit sheet says the rear awning over the porch with screen railings is supposed to have electric awning. There is a switch for the 2nd awning, but awning does not have a motor or wires to it. The switch has wires, but no power to the wires.

Hours: 2

Cause: Manufacturer did not install correct awning on this unit. Supposed to be electric but it's a manual. *Amount:* 280.00
The switch is wired, and the fuse box has a fuse for the 2nd awning, but awning has no motor or wires, it is a manual awning.

Remedy: Remove awning and install proper awning and wire correctly. *Brand is supposed to be lippert *Sublet Repairs:* per the sheet. \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
810440 AWNING 8' BLK CASSETTE 12V POWER W/O SUPPORT GRAY FADE	AWNING 8' BLK CASSETTE 12V POWER W/O SUPPORT GRAY FADE		1	1	1385.48

Operation Line # 2

Flat Rate Code: 950003 Misc. Charges - Handling Fee

Fault Code: No Problem Identified

Problem: Invoice 1471182

Hours: 0

Cause: Invoice 1471182

Amount: 0.00

Remedy: Invoice 1471182

Sublet Repairs: \$159.86

Manufacturer #:

Model #:

Serial #: