

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2457823  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TPU82XTP106631  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 420 / 420  
 ITEM # PUT420LFT  
 DEALER RO # 12553B  
 CLAIM START DATE 10/06/2025  
 CLAIM END DATE 10/27/2025

Labor rate: \$140.00  
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

Line# 1      **Operation Code**      **Operational Description**  
 60-136-15-00-001499      Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:08:28 :: Complaint: The shower handle closest to the door doesn't turn on any water but the farthest one will. Cause: Both water lines to the shower faucet were kinked. Correction: Cut them down past the kinks and reattached the fittings. Water now flows through.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

**Notes**

### Part

Line# 1	Item #	Description			
	USERPART	VLPRF845 Coupler 1/2IN Barb x 1/2IN barb			
	Model #	Serial #	Part tag		
	Sub Qty	2.00	Sub Dlr Price	\$1.10	Sub Freight \$0.00
	Appr Qty	2.00	Appr Dlr Price	\$1.10	Appr Freight \$0.00

**Notes**

Line# 2	Item #	Description			
	USERPART	ESC29816 ECOPOLY 1/2IN X 1/2IN FSWV Swivel elbow			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$1.91	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$1.91	Appr Freight \$0.00

**Notes**

### Labor

Line# 2      **Operation Code**      **Operational Description**  
 30-103-24-00-001136      Interior Step - Interior/Flooring/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:09:46 :: Complaint: The step down to the bedroom is loose. Cause: Stair going into the bedroom was unlevel and would move when you stepped on it. Cause: Moved the support down and leveled the step.

Model#	Dlr Sub Hrs	0.65	Sub Labor Amt	\$91.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00

**Notes**

flat rate to secure

### Labor

**Line# 3**      **Operation Code**      **Operational Description**  
 30-102-24-00-001094      Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/  
 Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:11:59 :: Complaint: At the bottom of the stairs to the loft above the bathroom, the wall paneling was cut short, and the wood is exposed. Cause: The wall paneling on the stairs was cut short by the manufacturer and had wood exposed. Correction: Put a piece of baton strip over it.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$28.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$28.00

**Notes**

**Labor Line# 4**      **Operation Code**      **Operational Description**  
 30-100-24-00-001046      Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:13:21 :: Complaint: The right cabinet door below the bathroom sink is crooked and isn't able to close. Cause: The cabinet door below the bathroom sink was installed uneven from manufacturer. Correction: Leveled it out and had to move the latch to make it close properly. Additional Note : greeneway@dealer-advisors.com, 2025-10-06 07:14:12 :: Time requested is for repairing the door and moving the latch.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.40	<b>Sub Labor Amt</b>	\$56.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$42.00

**Notes**  
 flat rate to adjust

**Labor Line# 5**      **Operation Code**      **Operational Description**  
 20-66-01-00-000658      Entry Door - Exterior/Entry Doors/Replace/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:15:14 :: Complaint: The bottom left of the slide door track is bent. Cause: The bottom of the left metal slide door frame is bent. Correction: Attempted to straighten it out but it wouldn't move. Will need to R&R door frame. Time includes attempted adjustment. Additional Note : greeneway@dealer-advisors.com, 2025-10-06 07:18:00 :: Unsure on labor code- could not find a frame replace code.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	2.00	<b>Sub Labor Amt</b>	\$280.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b>	\$0.00

**Notes**  
 not noted in DAF  
 All damages and shortages are to be reported 72 hours of delivery and 60 days to file claim.  
 damage isd very visible  
 Repair line was not acknowledged within 14 days from the initial change of status. Dealer Connect has auto-acknowledged this line so the remainder of the claim can be processed. Please contact the associated warranty department if you have any questions.

**Labor Line# 6**      **Operation Code**      **Operational Description**  
 20-44-19-00-000553      Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-06 07:19:02 :: Complaint: There is a bubble in the alpha around the top of the ladder. Cause: There was a bubble in the alpha on the top of the ladder from factory. Correction: Filled the hole and covered it with dicor.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$28.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$28.00

**Notes**

**Part Line# 1**      **Item #**      **Description**  
 USERPART      DCR501LSW-1 Dicor self leveling lap sealant- white

<b>Model #</b>		<b>Serial #</b>		<b>Part tag</b>	
Sub Qty	1.00	Sub Dlr Price	\$8.72	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$8.72	Appr Freight	\$0.00

Notes

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<b>Submitted</b>	Labor Amt	\$553.00	<b>Approved</b>	Labor Amt	\$238.00
	Parts & Freight	\$11.73		Parts & Freight	\$11.73
	Total	\$564.73		Total	\$249.73

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**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.