



Warranty Claim Form

Date: 11/4/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TE3621T6655755

Imagine 3100RD

Retail Purchase Date: null

Work Started: 9/10/2025

Work Completed: 9/10/2025

Claim Status: Paid

Dealer Work Order #: 12542B

Unit Offline Date: 7/23/2025

Claim #: 939715

Labor: \$322.00

Parts: \$1.05

Shipping: \$0.00

Total: \$323.05

Notes: TG 9-22-25 630006 no repair needed 650008 no repair needed 650010 repair

Dealer Information

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 650008 Overhead Cabinet - Repair *O/H Fault Code:* Improper Installation/Build Cabinet

Problem: There is an exposed screw hole in the cabinet door to the left of the tv from the manufacturer not mounting it correctly.

Hours: .3

Cause: The manufacturer drilled a hole for the hinge in the wrong spot.

Amount: 42.00

Remedy: Trimmed and puttied the hole.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 650010 Overhead Cabinet - Replace Stile *Fault Code:* Damaged/Maintenance

Problem: The stile in the cabinet to the right of the TV is ripped.

Hours: .2

Cause: Stile is ripped from factory.

Amount: 28.00

Remedy: Covered it in putty. No repair code available.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 660003 Cabinet Doors - Touch Up Door

Fault Code: Improper Installation/Build

Problem: There are knicks and scratched in the cabinetry by the kitchen sink.

Hours: .2

Cause: The cabinet doors are scratched from factory install.

Amount: 28.00

Remedy: Touched up all the marks with putty.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 660006 Cabinet Doors - R&R Catch/Latch

Fault Code: Improper Installation/Build

Problem: Two of the magnetic catches are tweaked in the bathroom.

Hours: .2

Cause: Catches were installed incorrectly at factory.

Amount: 28.00

Remedy: Flipped the catch, put the screw in a different spot and the tab still pulls away. It's just the design of this magnet catch.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 650008 Overhead Cabinet - Repair O/H Cabinet
Fault Code: Damaged/Maintenance

Problem: There is putty residue all over the side of the bathroom cabinet.

Hours: .2

Cause: The manufacturer never wiped down the cabinet after applying putty.

Amount: 28.00

Remedy: Wiped it off with solvent and a rag.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 650002 Base Cabinets - Repair Base Cabinet
Fault Code: Damaged/Maintenance

Problem: There are scratches and knicks in the bathroom cabinets.

Hours: .3

Cause: Scratches in the bathroom cabinets from factory install.

Amount: 42.00

Remedy: Touched them up with putty.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 7

Flat Rate Code: 610004 Vinyl Board - Repair Panel

Fault Code: Improper Installation/Build

Problem: There is a stain on the wall behind the bathroom door.

Hours: .2

Cause: There is a stain on the wall from manufacturer.

Amount: 28.00

Remedy: Cleaned it off with quicksolve and a rag.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 8

Flat Rate Code: 810112 AWNING - Awning Fabric Repair *Fault Code:* Damaged/Maintenance Only

Problem: There is a white residue on the awning fabric.

Hours: .2

Cause: There is a white residue on both sides of the awning fabric from factory.

Amount: 28.00

Remedy: Cleaned it off with quick solve and a rag.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

Operation Line # 9

Flat Rate Code: 110017 Underbelly - Resecure

Fault Code: Improper Installation/Build

Problem: The sub-floor material is ripped and bunched up underneath the DS cargo door.

Hours: .5

Cause: The sub-floor wrap wasn't properly secured, and it pulled out and the floor is exposed.

Amount: 70.00

Remedy: Cut off all the loose material, covered it in underbelly tape and used expanding foam along the edge. *Unsure on labor code.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
110030 UNDERBELLY FLOOR GUARD RV BOTTOM BOARD 105" 26250 SF/ ROLL	UNDERBELLY FLOOR GUARD RV BOTTOM BOARD 105" 26250 SF/ ROLL		9	9	1.05