



Warranty Claim Form

Date: 12/18/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE2628P3430721
Imagine 22MLE
Retail Purchase Date: 10/14/2022
Work Started: 12/1/2025
Work Completed: 12/8/2025

Claim Status: Paid
Dealer Work Order #: 12521
Unit Offline Date: 6/3/2022

Claim #: 952516
Labor: \$4900.00
Parts: \$1055.38
Shipping: \$14.40
Total: \$5974.81

Notes: MS approval at PA stage - RL 12/11/25 TG 9-16 -25 pending management review(DK)

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

Richard Stegehuis
W3144 Thiesen Ln
Helenville, Wisconsin 53137
United States
262-443-5192

Operation Line # 1

Flat Rate Code: 540004 Decking - R&R Roof Panels (per *Fault Code:* Damaged/Maintenance sheet)

Problem: Goes with Job 2 - to replace 2 sheets of decking.

Hours: 4

Cause: Goes with Job 2 - to replace 2 sheets of decking.

Amount: 560.00

Remedy: Goes with Job 2 - to replace 2 sheets of decking.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	181.43

Operation Line # 2

Flat Rate Code: 540002 EPDM Rubber/TPO - R&R (per ft. includes all *Fault Code:* Damaged/Maintenance attachments & overlay)

Problem: Customer states that there are bubbles in the roof and there are staples pushing through- customer also states that there are areas that it feels like the roof decking is separating- needs to be inspected. *Hours:* 31

Cause: Found two areas, one by the pancake vent and the second by the antenna that show signs of water getting in and the decking is swelling. Found another spot where a staple is starting to poke through. The roof membrane and 2-3 sheets of decking will have to be replaced. We have seen this issue before and it was caused by the manufacturer using alpha sealant and not hitting the pre-drilled holes in the roof attachments and it caused them to crack. I used my finger and very little effort to peel the sealant back and found an exposed hole right away. *A m o u n t :* 4340.00

Remedy: Complete roof replacement with two-three sheets of decking.

*S u b l e t
Repairs:*
\$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
420945 SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL	SOLAR ROOF TOP ELECTRICAL BOX GEN2 MC4 BLK FSEB30JWO2-BL		1	1	43.58
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	18.10
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	225.00
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		24	1	157.01
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
540211 RUBBER ROOF 9' X 400' ALPHAPLY WHITE 35 MIL (3600 SF/ROLL)	RUBBER ROOF 9' X 400' ALPHAPLY WHITE 35 MIL (3600 SF/ROLL)		216	9	430.26

Operation Line # 3

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1495485

Hours: 0

Cause: Invoice 1495485

Amount: 0.00

Remedy: Invoice 1495485

Sublet Repairs: \$5.03

Manufacturer #:

Model #:

Serial #: