
Fwd: Warranty Claim 2405597 - Claim Submission Needed

Greeneway Warranty <greeneway@dealer-advisors.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Thu, Sep 4, 2025 at 1:25 PM

----- Forwarded message -----

From: **Brandi Warstler** <bwarstler@forestriverinc.com>
Date: Thu, Sep 4, 2025, 1:01 PM
Subject: Warranty Claim 2405597 - Claim Submission Needed
To: greeneway@dealer-advisors.com <greeneway@dealer-advisors.com>

Hello Teah,

This is a courtesy email from the Rockwood & Flagstaff Warranty Processing Team. We are notifying you that we have received a part return on September 3rd for warranty claim, **2405597**. To process this repair, the claim will need to be submitted to processing. To do so, select your **Authorized** claim from the claims grid if you are not already in the claim. In the claim's header ribbon, click on the **Submit for Payment** button. Once the claim is submitted, it will be locked and the claim header status changes to **Processing**. It will remain in this status until the claim is reviewed by a Forest River Processor.

The part returned: Converter

We will hold the claim for 5 days awaiting the claim submission to processing. If the claim is not yet submitted upon the 5th day, the claim will be denied and the part returned to the dealership at the dealer's cost. Please be sure to reply to this email once you have the claim submitted.

Thank you so much!

**BRANDI WARSTLER**
WARRANTY CLAIMS MANAGER

bwarstler@forestriverinc.com
Office: (574) 642-8943 | Direct: (574) 642-5164

Rockwood & Flagstaff Division
Millersburg, IN 46540



HELPFUL LINKS

[OWNERS MANUAL](#) | [HOW TO VIDEO'S](#) | [DEALER LOCATOR](#)[HELPFUL TOOLS](#) | [WERV APP](#) | [ACCESSORIES](#)

For new warranty inquiries please email:

rockwoodcustomerservice@forestriverinc.com

4 attachments



**FOREST
RIVER**

image001.png
6K



image002.png
2K



image003.png
2K



image004.png
2K