

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12512

Date In: 05 AUG 25 Author: KOTT
Promised Date: 26 AUG 25 Stock No: 11423
: Year: 2025
Customer Name: 17749 - KERSTEN, RICHA Manufacturer: FOREST RIVER
Address: 6040 STETTIN DR Brand: FLAGSTAFF SUPER-LITE T
: WAUSAU, WI Model: 26SFK
Postal/Zip: 54401 Miles/Hrs: 0
Phone#(res): 715-680-0900 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: RICKKERSTEN75@GMAIL.CO Tag#: DB: 8/18
Purchased Date: 17 JUN 25 :
Delivery Date: 20 JUN 25 :
InService Date: :
Serial#: 4X4TFLF25SZ197634 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER STATES THAT THE BATTERIES ON W 1021 FORES
THEIR UNIT KEEPS GOING DEAD EVEN WHEN IT
IS PLUGGED IN TO 110. CUSTOMER STATES
THAT THEY HAVE CHECKED THE BREAKERS AND
FUSES- CUSTOMER ALSO STATES THAT THE
REFER WILL ALSO RANDOMLY TURN ON WHEN
THEY ARE NOT USING IT- NEEDS TO BE
DIAGNOSED-
CAUSE: When first entering door, noticed
distribution panel laying on floor.
Measured voltage on battery. Have
13.2VDC, battery disconnect is in the
off position. Looks like the converter
died, only thing charging the batteries
is the rooftop solar. Fuses on converter
are intact and good, converter requires
replacement. 55A deck mount WFCO.
CORRECTION: R&R converter, tagged dead one in
warranty cage. Charging and powering as
it should now. REQUEST 1 HOUR OF LABOR
Per the refer turning on randomly. As
the solar charges up the battery enough
to run the refer, it will turn itself
back on. Refer has an electronic switch.
It is also direct wired to battery, it
has to be turned off every time it is
used or powers back on.
2 COMPLAINT: CUSTOMER STATES THAT THE WATER COMING W 1021 FORES

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Job #   Description           JOB INFORMATION           Type Bill To
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                                OUT OF THE FAUCETS (BATH AND KITCH)
                                WHEN HOOKED UP TO CITY COMES OUT FINE,
                                BUT WHEN TRYING TO DRY CAMP IT SPITS AND
                                SPUTTERS- NEEDS TO BE DIAGNOSED-
CAUSE:    States water is not working unless
           hooked up to city pressure.
CORRECTION: Valve position on pump was set to
            winterized mode, changed valve position
            to siphon from fresh tank. Working well.
            REQUEST .40 HOURS OF LABOR
3  COMPLAINT: CUSTOMER STATES THAT SINK IN THE           W    1021    FORES
           BATHROOM- THE DRAIN DOES NOT OPERATE
           PROPERLY- CUSTOMER STATES THAT YOU ARE
           UNABLE TO OPEN AND CLOSE IT- NEEDS TO BE
           DIAGNOSED-
CAUSE:    I dont see an issue with the bathroom
           sink stopper. Its holding back water
           sufficiently. It is also removable as it
           should be.
CORRECTION: NPF
4  COMPLAINT: CUSTOMER STATES THAT THEIR UNIT CAME           W    1021    FORES
           WITH TIRE PRESSURE MONITORING SYSTEM-
           NEEDS ASSISTANCE HOOKING IT UP AND
           UNDERSTANDING IT-
CAUSE:    Request setup TPMS
CORRECTION: Unboxed gadget, turned on, programmed
            according to instructions manual. Set
            low pressure alarm to 50psi, set high to
            101psi. Put display back in box after
            turning off. REQUEST .50 HOURS OF LABOR
5  COMPLAINT: CUSTOMER REQUESTS HAVING AN OBSERVATION   E    17749    KERST
           CAMERA INSTALLED ON THEIR UNIT-
CAUSE:    Camera
CORRECTION: Installed, remaining parts and box on
            recliner in coach.
6  COMPLAINT: CUSTOMER STATES THAT THE TOP SHELF IN           W    1021    FORES
           THE REFER DOOR IS CRACKED AND NEEDS TO
           BE REPLACED-
CAUSE:    States top shelf is damaged in refer.
           Top shelf on door is damaged. Replace
           per warranty. Refer is a black,
           glass-face MagicChef.
CORRECTION: . REQUEST 20 HOURS OF LABOR

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Job # Part No   Description   PARTS   Bill to   Qty   Price   Total
*****
5      4897023268731 VISION S OBSERVATION SY E-17749      1    626.38    626.38

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Job # Part No      Description      PARTS  Bill to  Qty    Price    Total
*****
1      816227012937  CONVERTER / CHARGER 45  W-1021    0    232.69    0.00
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Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs    Rate    Total
*****
1 WARR      MANUFACTURER WARRANTY RW  W-1021    0.00   140.00    0.00
5 Z990      INSTALL OBSV. CAM    RW  E-17749   0.04   130.00    5.20
2 WARR      MANUFACTURER WARRANTY RW  W-1021    0.50   140.00   70.00
3 WARR      MANUFACTURER WARRANTY RW  W-1021    0.50   140.00   70.00
4 WARR      MANUFACTURER WARRANTY RW  W-1021    0.50   140.00   70.00
1 WARR      MANUFACTURER WARRANTY RW  W-1021    0.50   140.00   70.00
5 Z990      INSTALL OBSV. CAM    RW  E-17749   0.46   130.00   59.80
6 Z992      MISC LABOUR CODE (WARR RW  W-1021    1.00   140.00  140.00
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Job #  Excode    Description  EXTRAS  bill to  Qty    Price    Total
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5   SSE          SHOP SUPPLIES - EXTERNAL  E-17749   1.00    4.88    4.88
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                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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E   17749         626.38    65.00     0.00     4.88    38.32    734.58
W   1021          0.00    420.00     0.00     0.00     0.00    420.00

Totals         626.38    485.00     0.00     4.88    38.32    1,154.58
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&k2S
&k0S