

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12512

Date In:	05 AUG 25	Author:	KOTT
Promised Date:	31 DEC 25	Stock No:	11423
:	:	Year:	2025
Customer Name:	17749 - KERSTEN, RICHA	Manufacturer:	FOREST RIVER
Address:	6040 STETTIN DR	Brand:	FLAGSTAFF SUPER-LITE T
:	WAUSAU, WI	Model:	26SFK
Postal/Zip:	54401	Miles/Hrs:	0
Phone#(res):	715-680-0900	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	RICKKERSTEN75@GMAIL.CO	Tag#:	DB: 8/18- parts inquir
Purchased Date:	17 JUN 25	:	:
Delivery Date:	20 JUN 25	:	:
InService Date:	:	:	:
Serial#:	4X4TFLF25SZ197634	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT:	CUSTOMER STATES THAT THE BATTERIES ON THEIR UNIT KEEPS GOING DEAD EVEN WHEN IT IS PLUGGED IN TO 110. CUSTOMER STATES THAT THEY HAVE CHECKED THE BREAKERS AND FUSES- CUSTOMER ALSO STATES THAT THE REFER WILL ALSO RANDOMLY TURN ON WHEN THEY ARE NOT USING IT- NEEDS TO BE DIAGNOSED-	W	1021 FORES
	CAUSE:	When first entering door, noticed distribution panel laying on floor. Measured voltage on battery. Have 13.2VDC, battery disconnect is in the off position. Looks like the converter died, only thing charging the batteries is the rooftop solar. Fuses on converter are intact and good, converter requires replacement. 55A deck mount WFCO.		
	CORRECTION:	R&R converter, tagged dead one in warranty cage. Charging and powering as it should now. REQUEST 1 HOUR OF LABOR Per the refer turning on randomly. As the solar charges up the battery enough to run the refer, it will turn itself back on. Refer has an electronic switch. It is also direct wired to battery, it has to be turned off every time it is used or powers back on. WARRANTY AUTH: .50 HOURS		

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*****
Job #   Description           JOB INFORMATION           Type Bill To
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2      COMPLAINT:  CUSTOMER STATES THAT THE WATER COMING      W      1021    FORES
          OUT OF THE FAUCETS (BATH AND KITCH)
          WHEN HOOKED UP TO CITY COMES OUT FINE,
          BUT WHEN TRYING TO DRY CAMP IT SPITS AND
          SPUTTERS- NEEDS TO BE DIAGNOSED-
CAUSE:    States water is not working unless
          hooked up to city pressure.
CORRECTION: Valve position on pump was set to
          winterized mode, changed valve position
          to siphon from fresh tank. Working well.
          REQUEST .40 HOURS OF LABOR WARRANTY
          AUTH: .40 HOURS OF LABOR
3      COMPLAINT:  CUSTOMER STATES THAT SINK IN THE           W      1021    FORES
          BATHROOM- THE DRAIN DOES NOT OPERATE
          PROPERLY- CUSTOMER STATES THAT YOU ARE
          UNABLE TO OPEN AND CLOSE IT- NEEDS TO BE
          DIAGNOSED-
CAUSE:    I dont see an issue with the bathroom
          sink stopper. Its holding back water
          sufficiently. It is also removable as it
          should be.
CORRECTION: NPF
4      COMPLAINT:  CUSTOMER STATES THAT THEIR UNIT CAME      W      1021    FORES
          WITH TIRE PRESSURE MONITORING SYSTEM-
          NEEDS ASSISTANCE HOOKING IT UP AND
          UNDERSTANDING IT-
CAUSE:    Request setup TPMS
CORRECTION: Unboxed gadget, turned on, programmed
          according to instructions manual. Set
          low pressure alarm to 50psi, set high to
          101psi. Put display back in box after
          turning off. REQUEST .50 HOURS OF LABOR
5      COMPLAINT:  CUSTOMER REQUESTS HAVING AN OBSERVATION  E      17749    KERST
          CAMERA INSTALLED ON THEIR UNIT-
CAUSE:    Camera
CORRECTION: Installed, remaining parts and box on
          recliner in coach.
6      COMPLAINT:  CUSTOMER STATES THAT THE TOP SHELF IN      W      1021    FORES
          THE REFER DOOR IS CRACKED AND NEEDS TO
          BE REPLACED-
CAUSE:    States top shelf is damaged in refer.
          Top shelf on door is damaged. Replace
          per warranty. Refer is a black,
          glass-face MagicChef.
CORRECTION: . REPLACED THE REFER SHELF REQUEST 20
          HOURS OF LABOR

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Job # Part No      Description      PARTS   Bill to   Qty     Price     Total
*****
5      4897023268731 VISION S OBSERVATION SY E-17749      1      626.38     626.38
1      816227012937  CONVERTER / CHARGER 45  W-1021      0      232.69      0.00
6      822073046      REFRIGERATOR PART - 4F- W-1021      1       24.80     24.80
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Job#  Lab Code  Description      LABOUR   Mech Bill to   Hrs     Rate     Total
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1 WARR      MANUFACTURER WARRANTY RW   W-1021      0.10    140.00     14.00
5 Z990      INSTALL OBSV. CAM      RW   E-17749     0.04    130.00      5.20
2 WARR      MANUFACTURER WARRANTY RW   W-1021      0.50    140.00     70.00
3 WARR      MANUFACTURER WARRANTY RW   W-1021      0.02    140.00      2.80
4 WARR      MANUFACTURER WARRANTY RW   W-1021      0.45    140.00     63.00
1 WARR      MANUFACTURER WARRANTY RW   W-1021      0.50    140.00     70.00
5 Z990      INSTALL OBSV. CAM      RW   E-17749     0.46    130.00     59.80
6 Z992      MISC LABOUR CODE (WARR RW   W-1021      0.20    140.00     28.00
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Job #  Excode   Description      EXTRAS      bill to   Qty     Price     Total
*****
5  SSE        SHOP SUPPLIES - EXTERNAL E-17749     1.00      4.88      4.88
6  FRT        FREIGHT          W-1021     1.00     18.83     18.83
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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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E   17749         626.38       65.00       0.00       4.88      38.32      734.58
W   1021          24.80      247.80       0.00      18.83       0.00      291.43

      Totals      651.18      312.80       0.00      23.71      38.32     1,026.01
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&k2S
&k0S