



Warranty Claim Form

Date: 11/20/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TR3425R3348199

Reflection 297RSTS

Retail Purchase Date: 8/3/2024

Work Started: 10/16/2025

Work Completed: 10/16/2025

Claim Status: Paid

Dealer Work Order #: 12510

Unit Offline Date: 10/3/2023

Claim #: 945907

Labor: \$700.00

Parts: \$211.94

Shipping: \$28.88

Total: \$965.27

Notes: RJ 09/18/25 approved per SF case# 009033489 for parts and labor. Item # 710548 Description A/C CONTROLLER ENHANCED STD SINGLE ZONE (R32) Vendor Part # 2024031587 Item # 710547 Description A/C THERMOSTAT ENHANCED SINGLE ZONE FURRION (R32) Vendor Part # 2024031589 Item # 710557 Description A/C CONTROLLER ONLY SINGLE ZONE W/ HEAT PUMP LOW PROFILE FURRION Vendor Part # 2024031598

Dealer Information

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
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United States

715-325-5170

mail@greenewayrv.com

Approved Labor Rate: \$140.00

Customer Information

DIANE JENSEN

17689 W 58TH DR
GOLDEN, Colorado 80403
United States
3038477613

Operation Line # 1

Flat Rate Code: 320024 Probes/Sensors - Wire Repair - *Fault Code:* Improper Installation/Build Rewire

Problem: Customer states bedroom AC unit is not functioning as it should.. *Split AC- this is AC #2

Hours: 2.5

Cause: Second AC in bedroom reading cold in bedroom and AC will not come on until you turn the AC temp *A m o u n t* : way down. Will need to talk to furrrion to find out if there's a control board room sensor replacement for both 350.00 AC's. Living room short cycle due to room sensor and second AC in bedroom reading cold in bedroom and AC will not come on until you turn the AC temp way down.

Remedy: Will need a new control board and thermostat

S u b l e t
Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>R e t u r n</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
710548 A/C CONTROLLER ENHANCED STD SINGLE ZONE (R32)	A/C CONTROLLER ENHANCED STD SINGLE ZONE (R32) (FURRION FAC10ESSA2-BL)		1	1	59.03
710547 A/C THERMOSTAT ENHANCED SINGLE ZONE FURRION (R32) (FURRION FACW10ESSA2-BL)	A/C THERMOSTAT ENHANCED SINGLE ZONE (R32) WALL MOUNT (FURRION FACW10ESSA2-BL)		1	1	46.94

Operation Line # 2

Flat Rate Code: 710074 Air Conditioning - R & R Module *Fault Code:* Improper Installation/Build Board

Problem: Customer states living room AC unit is short cycling bedroom hasn't turned on. *Split AC- this is AC #1 *Hours:* 2.5

Cause: Will need to talk to furrrion to find out if there's a control board room sensor replacement for both AC's. Living room short cycle due to room sensor and second AC in bedroom reading cold in bedroom and AC will not come on until you turn the AC temp way down. *Amount:* 350.00

Remedy: Will need a new control board and thermostat . *Sublet Repairs:* \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>R e t u r n</u> <u>Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
710548 A/C CONTROLLER ENHANCED STD SINGLE ZONE (R32)	A/C CONTROLLER ENHANCED STD SINGLE ZONE (R32) (FURRION FACC10ESSA2-BL)		1	1	59.03
710547 A/C THERMOSTAT ENHANCED SINGLE ZONE FURRION (R32) (FURRION FACW10ESSA2-BL)	A/C THERMOSTAT ENHANCED SINGLE ZONE (R32) WALL MOUNT (FURRION FACW10ESSA2-BL)		1	1	46.94

Operation Line # 3

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified Fee

Problem: Invoice 1484165 - \$10.83 Invoice 1483410 - \$13.62 *Hours:* 0

Cause: Invoice 1484165 - \$10.83 Invoice 1483410 - \$13.62 *Amount:* 0.00

Remedy: Invoice 1484165 - \$10.83 Invoice 1483410 - \$13.62 *Sublet Repairs:* \$24.45

Manufacturer #:

Model #:

Serial #: