

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12510

Date In: 31 JUL 25 Author: DLUCAS
Promised Date: 25 DEC 25 Stock No: 10999
: Year: 2024
Customer Name: 17047 - JENSEN, DIANE Manufacturer: GRAND DESIGN
Address: 17689 W 58TH DR Brand: REFLECTION TT
: GOLDEN, CO Model: 297RSTS
Postal/Zip: 80403 Miles/Hrs: 0
Phone#(res): 303-847-7613 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: DIJENSEGLDN@MSN.COM Tag#: DB: 8/18
Purchased Date: 09 SEP 23 :
Delivery Date: 03 AUG 24 :
InService Date: :
Serial#: 573TR3425R3348199 :

Job # Description JOB INFORMATION Type Bill To

SC CUSTOMER REQUESTS SERVICE CALL TO W 19294 COUNTY E 17047 JENSE
ROAD Z BINAMWOOD
1 COMPLAINT: CUSTOMER STATES LIVING ROOM AC UNIT IS W 1020 GRAND
SHORT CYCLING BEDROOM HASNT TURNED ON
CAUSE: will need to talk with furrion to find
out if there's a control board room
sensor replacement for both ac's pics
taken of both ac's the ac in living
short cycle due to room sensor and
second ac in bedroom reading cold in
bedroom and ac will not come on until
your turn ac temp way down
CORRECTION: will need to figure out temp issue with
furrion fot short cycling
2 COMPLAINT: CUSTOMER STATES BEDROOM AC IS NOT W 1020 GRAND
FUNCTIONING AS IT SHOULD COOLS MORE THAN
THE BEDROOM AC
CAUSE: second ac in bedroom reading cold in
bedroom and ac will not come on until
your turn ac temp way down
CORRECTION: will need to figure out temp issue with
furrion fot short cycling- WILL NEED A
NEW THERMOSTAT AND CONTROL BOARD TO
REMEDY THE ISSUE. REQUEST: 2.50 HOURS
OF LABOR WARRANTY AUTH: 1.25 HOURS
COMPLETE
WARR COMPLAINT: WARRANTY REPAIR - Labor for R&R A/C W 1020 GRAND
component

Continued on page 2

Work Order : 12510

Job # Description JOB INFORMATION Type Bill To

CAUSE: Received Thermostats and control boxes
for both a/c's from warranty.
CORRECTION: R&R per warranty for provided
components. Warmed the coach to 75F and
then tested each A/C individually. Both
A/C's ran for a long duration without
short cycling, got the coach down to a
chilly 60F. Working well.

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
2	8220710547	A/C THERMOSTAT ENHANCED	SI	W-1020	1	46.94	46.94
1	8220710547	A/C THERMOSTAT ENHANCED	SI	W-1020	1	46.94	46.94
1	822010548	A/C CONTROLLER ENHANCED	ST	W-1020	1	59.03	59.03
2	822010548	A/C CONTROLLER ENHANCED	ST	W-1020	1	59.03	59.03

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	DIAG	DIAGNOSTICS		JS	W-1020	1.00	140.00	140.00
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1020	2.00	140.00	280.00
ARR03	Z992	MISC LABOUR CODE (WARR	RW		W-1020	0.50	140.00	70.00

Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
SC	SSE	SHOP SUPPLIES - EXTERNAL		E-17047	1.00	0.00	0.00
SC	SC	SERVICE CALL		E-17047	72.00	3.75	270.00
1	FRT	FREIGHT		W-1020	0.00	0.00	0.00
2	FRT	FREIGHT		W-1020	0.00	0.00	0.00

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	17047	0.00	0.00	0.00	270.00	14.85	284.85
W	1020	211.94	490.00	0.00	0.00	0.00	701.94
Totals		211.94	490.00	0.00	270.00	14.85	986.79

&k2S
&k0S