



Warranty Claim Form

Date: 9/3/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR3124T3353872
Reflection 260RD
Retail Purchase Date: 7/28/2025
Work Started: 8/18/2025
Work Completed: 8/18/2025

Claim Status: Paid
Dealer Work Order #: 12506B
Unit Offline Date: 6/12/2025

Claim #: 922894
Labor: \$91.00
Parts: \$0.00
Shipping: \$0.00
Total: \$91.00

Notes: RJ 08/19/25

Dealer Information

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715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$140.00

Customer Information

JAMES JOHNSON
2525 S MEADOWVIEW LANE
APPLETON, Wisconsin 54915
United States
9205854083

Operation Line # 1

Flat Rate Code: 710073 Air Conditioning - Repair Wiring to *Fault Code:* Improper Installation/Build Unit

Problem: Customer states that the AC is not working properly. It does not turn off and the water is not dripping off the roof and it does not feel like the AC is cooling. *Hours:* .65

Cause: NPF. Plugged the unit in, put a thermometer in a duct, set the AC to auto, set the temperature to 63 degrees and I let the A/C run for over 2 hours. The a/c shut off, so I went inside and checked the temp and the air coming out of the duct is at 48 degrees and it is 70 degrees outside. When I turned the t-stat on the fan was set to low setting, so the compressor was never turning on. *Amount:* 91.00

Remedy: Diagnosis time requested. No other repair code available for AC

*S u b l e t
Repairs:* \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1