



Warranty Claim Form

Date: 11/20/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3124T3353872

Reflection 260RD

Retail Purchase Date: 7/28/2025

Work Started: 9/11/2025

Work Completed: 9/11/2025

Claim Status: Paid

Dealer Work Order #: 12506

Unit Offline Date: 6/12/2025

Claim #: 945119

Labor: \$28.00

Parts: \$0.00

Shipping: \$0.00

Total: \$28.00

Notes: 680029 JH 9/9 Vendor Approval Attached. I apologize for the delay in this claim. Lippert will authorize the sublet repair of \$75.00 USD. Please don't hesitate to let us know if we can help with anything else. Case# 6125745

Dealer Information

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Approved Labor Rate: \$140.00

Customer Information

JAMES JOHNSON

2525 S MEADOWVIEW LANE
APPLETON, Wisconsin 54915

United States

9205854083

Operation Line # 1

Flat Rate Code: 690007 Shades - R&R Shade

Fault Code: Damaged/Maintenance

Problem: Customer states that the entry door latch for the thin shade ready is broken off on the bottom.

Hours: .2

Cause: Latch is broken off.

Amount: 28.00

Remedy: Will need to be replaced - Unsure on labor code. Requesting 0.5 hour

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: