



Warranty Claim Form

Date: 11/13/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FR3124T3353872
 Reflection 260RD
 Retail Purchase Date: 7/28/2025
 Work Started: 8/5/2025
 Work Completed: 9/11/2025

Claim Status: Paid
 Dealer Work Order #: 12506
 Unit Offline Date: 6/12/2025

Claim #: 944787
 Labor: \$70.00
 Parts: \$103.03
 Shipping: \$31.50
 Total: \$291.26

Notes: 680029 JH 9/9 Vendor Approval Attached. I apologize for the delay in this claim. Lippert will authorize the sublet repair of \$75.00 USD. Please don't hesitate to let us know if we can help with anything else. Case# 6125745

Dealer Information

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$140.00

Customer Information

JAMES JOHNSON
 2525 S MEADOWVIEW LANE
 APPLETON, Wisconsin 54915
 United States
 9205854083

Operation Line # 1

Flat Rate Code: 680029 Sofa/Dinette - All - R&R Cushion (back or *Fault Code:* Component Failure bottom)

Problem: Customer states that the right seat cushion on the dinette has a hole in the seams, almost like it wasn't completely sewed from the manufacturer. *Hours:* 0

Cause: Seat cushion was not sewed properly. *Amount:* 0.00

Remedy: Replace cushion *Sublet Repairs:*
\$75.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00

Operation Line # 2

Flat Rate Code: 560027 Baggage - R&R Door *Fault Code:* Damaged/Maintenance

Problem: Customer states that the compartment door for the LP tanks on the DS of the unit has a dent in it. *Hours:* .5

Cause: Confirmed customers concern- there is a dent in the compartment door that appears to be from the bracket for the LP tank. *Amount:* 70.00

Remedy: Replace compartment door. *Sublet Repairs:* \$0.00

Manufacturer #: *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
560804 DOOR BAGGAGE DRLUG07 16 X 25 WHITE/BLACK RH & LH	DOOR BAGGAGE DRLUG07 16 X 25 WHITE/BLACK RH & LH		1	1	103.03

Operation Line # 3

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Handling

Hours: 0

Cause: Handling

Amount: 0.00

Remedy: Handling

Sublet Repairs: \$11.73

Manufacturer #:

Model #:

Serial #: