

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12483

Date In: 31 JUL 25 Author: MGRAY
Promised Date: 07 AUG 25 Stock No: 11031
: Year: 2024
Customer Name: 12665 - KARNATZ, CHRIS Manufacturer: GRAND DESIGN
Address: 700 OAK DR Brand: REFLECTION FW
: JEFFERSON, WI Model: 324MBS
Postal/Zip: 53549 Miles/Hrs:
Phone#(res): 920-988-7632 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: License#:
Email: KARNATZ.CHRIS@GMAIL.CO Tag#: DB:8/6
Purchased Date: 20 SEP 24 :
Delivery Date: 11 OCT 24 :
InService Date: :
Serial#: 573FR3820R9925547 :

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*****
Job # Description JOB INFORMATION Type Bill To
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WARR COMPLAINT: WARRANTY REPAIR 1 - shower is leaking. W 1020 GRAND
checked behind faucet and found no leak,
checked drain and no leakin. spoke with
GD dealership in CO and they stated it
sounds like the pan was cracked. check
for issues to get repaired
CAUSE: States shower is leaking, Unknown.
CORRECTION: CHECKED SHOWER PAN AND SHOWER PAN LOOKS
GOOD. THERE WAS SOME WATER LEAKING OUT
FROM SHOWER. RESILICONED A SEAM AND NOT
THERE IS NO FURTHER LEAK PRESENT.
REQUEST .50 HOURS OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 2 - the ods side of unit W 1020 GRAND
in the main bedroom, the vinyl floor on
the upper section keeps bubbling up. It
almost looks like the outer edge wasn't
secured.
CAUSE: Flooring next to bed on ODS is bubbling
and is heaving up. It is not laying
down flat. (1hr)
CORRECTION: Removed angle from edge, peeled up
floating flooring, used some Henry's 695
vinyl flooring adhesive on both sides of
bed, flooring was wavy and loose on both
sides. Pressed floor after glued and
reattached angle. Floor should stay flat
now. REQUEST 1 HOUR OF LABOR
WARR COMPLAINT: WARRANTY REPAIR 3 -the drawer under the W 1020 GRAND
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Job #   Description           JOB INFORMATION           Type Bill To
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                                           TV fell off. The drawer glide came off
                                           the drawer itself on 1 side. Looks like
                                           only had 2 screws holding it on the
                                           drawer itself. It then damaged some trim
                                           and the floor. cmr really just are
                                           looking for the drawer to be fixed.
CAUSE:   Droor glide fell apart. Hardware
                                           defective, requires replacement. When it
                                           fell apart, it also ruined the floor and
                                           trim next to it. (45min)
CORRECTION: Replaced droor glide on broken side,
                                           added extra screws as a precaution.
                                           Repaired. REQUEST .60 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 4 -While looking for      W    1020   GRAND
                                           damage from the drawer we found 2 trim
                                           pieces that just need to be tacked back
                                           into place. One is between the dinette
                                           and fireplace and the other is between
                                           dinette and couch.
CAUSE:   States trim is loose and out of place.
                                           Found two batten strips near floor that
                                           are in need of reattaching. (45min)
CORRECTION: Took a few minutes to locate loose
                                           pieces. Had to unmount recliners to
                                           access batten strip in order to fit tool
                                           in place. Tacked strip and resecured
                                           recliners. REQUEST .75 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 5 -couch in the unit,      W    1020   GRAND
                                           the single section of seating, is not
                                           attached to the floor.
CAUSE:   Recliner came loose from floor.
CORRECTION: This was remedied when working on
                                           resecuring trim in same area. REQUEST
                                           .10 HOURS OF LABOR
WARR    COMPLAINT:  WARRANTY REPAIR 6 -piece of trim in the    I    SEP    POLIC
                                           unit is too short.
CAUSE:   States piece of trim is too short.
CORRECTION: This is a very vague statement, need
                                           more information, tape would also be
                                           helpful here.

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Job # Part No Description           PARTS           Bill to Qty Price Total
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WARR0 822060368 BRACKET CABINET MEMBER ONLY W-1020 1 7.62 7.62

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
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ARR01 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.12   140.00   16.80
ARR02 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50   140.00   70.00
ARR03 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50   140.00   70.00
ARR04 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50   140.00   70.00
ARR05 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.50   140.00   70.00
ARR06 Z992      MISC LABOUR CODE (WARR RW  I-SEP     0.50    70.00   35.00
ARR01 Z992      MISC LABOUR CODE (WARR RW  W-1020    0.38   140.00   53.20
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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I   SEP           0.00     35.00     0.00     0.00     0.00    35.00
W   1020          7.62    350.00     0.00     0.00     0.00   357.62

Totals           7.62    385.00     0.00     0.00     0.00   392.62

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&k2S
&k0S