



# Warranty Claim Form

Date: 10/23/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TE2621R3439537  
Imagine 22MLE  
Retail Purchase Date: 11/21/2024  
Work Started: 9/16/2025  
Work Completed: 9/16/2025

Claim Status: Paid  
Dealer Work Order #: 12462  
Unit Offline Date: 5/14/2024

Claim #: 931998  
Labor: \$224.00  
Parts: \$249.69  
Shipping: \$159.94  
Total: \$660.80

Notes: 10.7 LINE 1 Faucet recd; will send out for testing.sm == \*\*\*350017 pending part return, When Returning parts, please include a copy of the CLAIM in the box with the part. Once the part has shipped, please provide the tracking number in the dealer notes section of your claim, add any return freight charges you may have incurred to your Requested Shipping Total box, and then put the claim back into submitted status to be processed. Return to the VCB address: Grand Design RV 5200 Hoffman St \*\*\*680048 -- please provide picture of the data tag on the mattress. NN 9.30

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

### Customer Information

THOMAS SCHAUB SR  
PO BOX 457  
EAGLE RIVER, Wisconsin 54521  
United States  
815-830-5288

### Operation Line # 1

Flat Rate Code: 350017 Faucets - R&R Lav Sink Faucet      Fault Code: Component Failure

Problem: \*NO BRAND OR LABEL ON FAUCET\* Bathroom sink is leaking from the hot water side.      Hours: .5

Cause: The faucet is leaking from the heat.      Amount: 70.00

Remedy: Replace faucet.      Sublet Repairs: \$0.00

Manufacturer #:      Model #:      Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
350500	FAUCET LAV PLASTIC J FAUCET LAV PLASTIC J SPOUT W/ SPOUT W/ICON HANDLES MATTE ICON HANDLES MATTE BLACK BLACK		1	1	29.69

**Operation Line # 2**

Flat Rate Code: 660031 Drawers - R&amp;R Drawer Guide

Fault Code: Damaged/Maintenance

Problem: Drawer in kitchen rear bottom, drawer will not stay in place.

Hours: .4

Cause: Drawer guide fell apart.

Amount: 56.00

Remedy: Replace drawer guide.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		2	1	14.19

**Operation Line # 3**

Flat Rate Code: 720078 Refrigerator - Door Adjustment (per door)

Fault Code: Component Failure

Problem: Refer doors are not remaining open. When storing the unit and leaving the doors open to prevent mold, freezer door is not latching in that.

Hours: .5

Cause: Freezer door latch won't hook into the plastic block that keeps the doors open when the unit is stored. The fridge door will latch to the block. Tried flipping the block around and it didn't change anything. We have to see if the manufacturer wants up to try a different block, door latch or leave it because it is still preventing the doors from closing.

Amount: 70.00

Remedy: Need manufacturer advisement.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
720979 REFRIGERATOR DOOR CATCH ONLY F/ FCR10 FCR08	REFRIGERATOR DOOR CATCH ONLY F/ FCR10 FCR08 ( FURRIION C-FCR10DCDTA-031 )		1	1	4.56

**Operation Line # 4**

Flat Rate Code: 680048 Mattresses - R&amp;R Mattress

Fault Code: Component Failure

Problem: Mattress has a dip in the middle of it, the sides are normal.

Hours: .2

Cause: Faulty mattress.

Amount: 28.00

Remedy: Need manufacturer advisement.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
681952 MATTRESS 60 X 80 QUEEN EVERGREEN TWO SIDED LINDSAY MARBLE W/	MATTRESS 60 X 80 QUEEN EVERGREEN TWO SIDED LINDSAY MARBLE W/DBL RADIUS CORNER		1	1	201.25

**Operation Line # 5**

*Flat Rate Code:* 950003 Misc. Charges - Handling Fee

*Fault Code:* No Problem Identified

*Problem:* Invoice 1474111 (\$23.22) Invoice 1466569 (\$3.95)

*Hours:* 0

*Cause:* Invoice 1474111 (\$23.22) Invoice 1466569 (\$3.95)

*Amount:* 0.00

*Remedy:* Invoice 1474111 (\$23.22) Invoice 1466569 (\$3.95)

*Sublet Repairs:* \$27.17

*Manufacturer #:*

*Model #:*

*Serial #:*