



Warranty Claim Form

Date: 10/16/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS3528RAA18605

Solitude 2903RL

Retail Purchase Date: 9/18/2024

Work Started: 9/15/2025

Work Completed: 9/15/2025

Claim Status: Paid

Dealer Work Order #: 12451

Unit Offline Date: 3/26/2024

Claim #: 931992

Labor: \$70.00

Parts: \$336.97

Shipping: \$37.08

Total: \$482.93

Notes: no vcb. RY 10/10/25

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

LAURA TRITZ
717 HIGHLAND AVE
MARSHFIELD, Wisconsin 54449
United States
7153057727

Operation Line # 1

Flat Rate Code: 730001 Fireplace - R&R Fireplace Assembly *Fault Code:* Component Failure

Problem: Customer requests fireplace replacement. Jason Smith case #872771 I cannot tell the brand of the fireplace.

Hours: .5

Cause: Per the customer we are to order a new fireplace for replacement following their conversation with Jason Smith.

Amount: 70.00

Remedy: Need to R&R the fireplace.

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
730105 FIREPLACE 26"	FIREPLACE 26" GREYSTONE LED BLACK GREYSTONE LED BLACK FACE 3 FACE 3 COLOR CRYSTAL LOG SET COLOR CRYSTAL LOG SET GREYSTONE F2655BCFW		1	1	336.97

Operation Line # 2

Flat Rate Code: 950003 Misc. Charges - Handling Fee

Fault Code: No Problem Identified

Problem: Invoice 1471790

Hours: 0

Cause: Invoice 1471790

Amount: 0.00

Remedy: Invoice 1471790

Sublet Repairs: \$38.88

Manufacturer #:

Model #:

Serial #: