



Warranty Claim Form

Date: 2/19/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR4027T9930530
Reflection 360FLS
Retail Purchase Date: null
Work Started: 2/4/2026
Work Completed: 2/5/2026

Claim Status: Paid
Dealer Work Order #: 12447B
Unit Offline Date: 7/16/2025

Claim #: 966342
Labor: \$560.00
Parts: \$0.00
Shipping: \$0.00
Total: \$560.00

Notes: AB 2/10 *Please hold all parts for a minimum of 30 days after the claim is paid* 620004 - Noted.

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Operation Line # 1

Flat Rate Code: 410001 Wiring Short/Ground - Diagnostic *Fault Code:* Damaged/Maintenance Time

Problem: The lights above the door side slide out do not work.

Hours: 2.5

Cause: The wiring for the ds interior and exterior lights got crossed and the ds interior lights only turn on when *A m o u n t :* the light switch is flipped in the ods storage compartment and the exterior lights are always on. I dropped the 350.00 ceiling lights and checked voltage and there isnt any.

Remedy: I dropped the ceiling lights and checked voltage and there isnt any. I traced the wire through the *S u b l e t* storage compartments and back up to the ods front slide. I figured out what wire was for the light's and i *R e p a i r s :* hooked a battery directly up to the wire to test them and the lights came on. The wire was red and white the \$0.00 whole way until the ods slide and it went to orange and white. I traced that wire under the sofa and it went to the lights underneath the slide out. I went to the compartment and flipped the switch in to verify they're working and they are and the interior lights came on. e was red and white the whole way until the ods slide and it went to orange and white. I traced that wire under the sofa and it went to the lights underneath the slide out. I went to the compartment and flipped the switch in to verify they're working and they are and the interior lights came on. The wire issue was under the ds slide sofa. I swapped the wires around, verified the interior and exterior slide light's are working properly and they are. I secured the slide in and out to verify there is enough room for them to move and put the sofa back in the slide. Loose connection somewhere

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 650023 Dinette Base - Repair Base

Fault Code: Damaged/Maintenance

Problem: The wood beneath the sofa on the door side slide out is cracked.

Hours: .3

Cause: Crack in finish

Amount: 42.00

Remedy: Used putty to fill the cracked finish. Unsure on correct labor code.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece)

Fault Code: Damaged/Maintenance

Problem: Trim in kitchen is coming loose and the manufacturer pieced two of the trim.

Hours: .2

Cause: Loose trim and manufacturer used 2 pieces of trim to create a long enough trim.

Amount: 28.00

Remedy: Nailed the trim down then used putty to cover the fact that the manufacturer used 2 pieces of trim.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 580058 Windows - Window Touch Up

Fault Code: Damaged/Maintenance

Problem: Door side slide out window has some kind of sticky stuff all over it.

Hours: .2

Cause: Manufacturer has some silicone on window glass.

Amount: 28.00

Remedy: Used rag and solvent to remove the silicone, looks good now.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 350051 Toilet - Resecure

Fault Code: Damaged/Maintenance

Problem: Toilet is leaking at the bottom of it.

Hours: .2

Cause: At the base of the toilet water was pooled up a bit, bolts loose.

Amount: 28.00

Remedy: I removed the caps on posts of toilet, tightened the nuts down a bit, they were a bit loose allowing a little water out at bottom. No longer any visible water around the base of toilet after flushing.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Damaged/Maintenance

Problem: Loose trim above door side slide out sofa.

Hours: .1

Cause: Loose trim.

Amount: 14.00

Remedy: Used pin nailer to secure the trim.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 7

Flat Rate Code: 620026 Floor Covering - Repair Linoleum Main Floor(per In. ft., including attachments) *Fault Code:* Damaged/Maintenance

Problem: The linoleum in the living room has a very deep scratch in two spots.

Hours: .5

Cause: Scratch in top layer of lino.

Amount: 70.00

Remedy: Used very fine sandpaper and went over the scratch, cleaned are then put sealer over it.
Unable to see scratch any longer.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: