

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12447B

Date In:	04 FEB 26	Author:	MGRAY
Promised Date:	31 DEC 26	Stock No:	11495
:	:	Year:	2026
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	REFLECTION FW
:	MIDDLEBURY, IN	Model:	360FLS
Postal/Zip:	46540	Miles/Hrs:	0
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	:	:	:
Delivery Date:	:	:	:
InService Date:	:	:	:
Serial#:	573FR4027T9930530	:	:

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 - the lights above the W 1020 GRAND
door side slide out do not work
CAUSE: The wiring for the ds interior and
exterior lights got crossed and the ds
interior lights only turn on when the
light switch is flipped in the ods
storage compartment and the exterior
lights are always on. I dropped the
ceiling lights and checked voltage and
there isnt any. I traced the wire
through the storage compartments and
back up to the ods front slide. I
figured out what wire was for the
light's and i hooked a battery directly
up to the wire to test them and the
lights came on. The wire was red and
white the whole way until the ods slide
and it went to orange and white. I
traced that wire under the sofa and it
went to the lights underneath the slide
out. I went to the compartment and
flipped the switch in to verify they're
working and they are and the interior
lights came on. The wire issue was under
the ds slide sofa. I swapped the wires
around, verified the interior and
exterior slide light's are working
properly and they are. I secured the

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*****
Job #   Description           JOB INFORMATION           Type Bill To
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wires, ran the slide in and out to
verify there is enough room for them to
move and put the sofa back in the slide.
Loose connection somewhere
CORRECTION: Done.
WARR COMPLAINT: WARRANTY REPAIR 3 - the wood beneath the W   1020   GRAND
sofa on the door side slide out is
cracked
CAUSE: Crack in finish
CORRECTION: I used putty to fill the cracked finish
request: .1
WARR COMPLAINT: WARRANTY REPAIR 2 - trim and kitchen is W   1020   GRAND
coming loose and the manufacturer pieced
two of the trim
CAUSE: Loose trim and mfg used 2 pieces of trim
to create long enough trim
CORRECTION: Nailed the trim down then used putty to
cover the fact the mfg used 2 pieces of
trim request: .2
WARR COMPLAINT: WARRANTY REPAIR 4 - doorside slide out W   1020   GRAND
window has some kind of sticky stuff all
over it
CAUSE: Mfg had some silicone on window glass
CORRECTION: Used rag and solvent to remove the
silicone looks good now REQUEST: .2
WARR COMPLAINT: WARRANTY REPAIR 5 - toilet is leaking at W   1020   GRAND
the bottom of it
CAUSE: At base of toilet water was pooled up a
bit
CORRECTION: I removed caps on posts of toilet
tightened the nuts down a bit they were
a bit loose allowing a little water out
at bottom no longer any visible water
around base of toilet after flushing
REQUEST: .2
WARR COMPLAINT: WARRANTY REPAIR 6 - loose trim above W   1020   GRAND
door side slide out sofa
CAUSE: Loose trim
CORRECTION: Used pin nailer to secure the trim
REQUEST: .1
WARR COMPLAINT: WARRANTY REPAIR 7 - the linoleum in the W   1020   GRAND
living room has a very deep scratch in
it in two spots
CAUSE: Scratch in top layer of lino
CORRECTION: Used very fine sandpaper and went over
the scratch cleaned area then put sealer
over it . Unable to see scratch any
longer REQUEST:.3
WARR COMPLAINT: WARRANTY REPAIR 8 -off door side in W   1020   GRAND

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front of the living room slide the
linoleum is bubbled

CAUSE: Lino should have been shoved under slide
edge a bit more so it lays flat

CORRECTION: I am just wanting noted with mfg at this
time no one walks on this area and it
should not cause a future issue but want
it noted in case it does cause a problem
in future ***NOTING***

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Job#  Lab Code  Description    LABOUR    Mech Bill to    Hrs    Rate    Total
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ARR01 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.17    140.00    23.80
ARR01 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.33    140.00    46.20
ARR03 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.50    140.00    70.00
ARR02 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.50    140.00    70.00
ARR04 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.50    140.00    70.00
ARR05 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.50    140.00    70.00
ARR06 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.50    140.00    70.00
ARR07 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.49    140.00    68.60
ARR07 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.01    140.00     1.40
ARR08 Z992      MISC LABOUR CODE (WARR HOD W-1020    0.50    140.00    70.00
ARR01 WARR      MANUFACTURER WARRANTY JGK W-1020    0.00    140.00     0.00
ARR01 WARR      MANUFACTURER WARRANTY JGK W-1020    0.32    140.00    44.80
ARR01 WARR      MANUFACTURER WARRANTY JGK W-1020    0.18    140.00    25.20
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Job #  Excode    Description    EXTRAS    bill to    Qty    Price    Total
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ARR01  SSE       SHOP SUPPLIES - EXTERNAL W-1020    1.00     0.00     0.00
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                        BILLINGS SUMMARY
Type Bill Id    Parts    Labour    Sublet    Extras    Tax    Total
*****
W      1020      0.00    630.00    0.00    0.00    0.00    630.00
      Totals    0.00    630.00    0.00    0.00    0.00    630.00
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&k2S
&k0S