

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12446B

Date In:	29 AUG 25	Author:	MGRAY
Promised Date:	31 MAY 26	Stock No:	11497
:	:	Year:	2026
Customer Name:	1021 - FOREST RIVER	Manufacturer:	FOREST RIVER
Address:	21815 NETWORK PLACE	Brand:	FLAGSTAFF E-PRO
:	CHICAGO, IL	Model:	E19FDS
Postal/Zip:	60673-1218	Miles/Hrs:	0
Phone#(res):	219-534-3167	Exterior Color:	:
Phone#(bus):	219-534-3167	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	9/9- emailed parts inq
Purchased Date:	:	:	:
Delivery Date:	:	:	:
InService Date:	:	:	:
Serial#:	5ZT2FSJC4T3039073	:	:

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*****
Job #   Description          JOB INFORMATION          Type Bill To
*****
WARR    COMPLAINT:  WARRANTY REPAIR 1 - the cable connection W    1021    FORES
        is broken
        CAUSE:      Broken from mfg
        CORRECTION:  Removed bad connection and I stalled new
                     then tested it works as it should
                     REQUEST: .50 HOURS OF LABOR  WARRANTY
                     AUTH: .50 HOURS
WARR    COMPLAINT:  WARRANTY REPAIR 2 - the fold down            W    1021    FORES
        entrance steps the top piece of grip
        tape is scrunched up
        CAUSE:      Scrunched up tape
        CORRECTION:  I removed the tape and cut off the
                     damaged area then pressed back down into
                     place  REQUEST: .10 HOURS OF LABOR
                     WARRANTY AUTH: .20 HOURS
WARR    COMPLAINT:  WARRANTY REPAIR 3 - the entrance door is W    1021    FORES
        bubbled a bit near hinges
        CAUSE:      1000 DEFECT FROM MANUFACTURER.  I
                     removed the steps from the unit and
                     pulled the interior screws. I removed
                     the screw cover molding, removed all the
                     screws and removed the door from the
                     unit. I transferred the locks and
                     installed the new door. After the door
                     was installed i tested operation and the
                     door is rubbing on the striker plate and
                     i noticed a slight dent in the door. I
                     flattened out the striker plate and the
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*****
Job #      Description      JOB INFORMATION      Type Bill To
*****
door operates correctly. I put the steps
back in and installed the decals. I
sealed around the door when i was done.
Bubbled door almost looks like the door
framing may have scrunched the door
itself
CORRECTION: Done. PLEASE NOTE WITH MFG IN CASE
FUTURE CUST IS NOT HAPPY WITH THIS PICS
ATTACHED OF TAGS AND THE SCRUNCED AREA
***NOTING*** WARRANTY AUTH: 1.6 HOURS
TO REPLACE THE DOOR-

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Job # Part No  Description      PARTS      Bill to  Qty      Price      Total
*****
WARR0 82208137 ENTRANCE DOOR - PFL: W/ SHAD W-1021      1      481.40      481.40
WARR0 82207350 DECAL - PFL: FLAGSTAFF TT, S W-1021      1      1.26      1.26
WARR0 82207362 DECAL - PFL: FLAGSTAFF TT/FW W-1021      1      6.03      6.03
WARR0 161128   NOVAFLEX PRO 10 OZ TRANSLUCE W-1021      1      9.28      9.28

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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.49      140.00      68.60
ARR01 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.01      140.00      1.40
ARR02 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.20      140.00      28.00
ARR03 Z992      MISC LABOUR CODE (WARR HOD W-1021      0.10      140.00      14.00
ARR03 WARR      MANUFACTURER WARRANTY JGK W-1021      0.78      140.00      109.20
ARR03 WARR      MANUFACTURER WARRANTY JGK W-1021      0.48      140.00      67.20
ARR03 WARR      MANUFACTURER WARRANTY JGK W-1021      0.24      140.00      33.60

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Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
ARR01 SSE      SHOP SUPPLIES - EXTERNAL W-1021      1.00      0.00      0.00
ARR03 FRT      FREIGHT W-1021      1.00      184.87      184.87

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BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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W      1021      497.97      322.00      0.00      184.87      0.00      1,004.84
Totals      497.97      322.00      0.00      184.87      0.00      1,004.84

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&k2S
&k0S