

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2419095
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2FSJC4T3039073
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$140.00	SITE/WAREHOUSE	010 / 010G
OWNER INFORMATION		ITEM #	FLTE19FDS
		DEALER RO #	12446B
		CLAIM START DATE	08/29/2025
		CLAIM END DATE	02/18/2026

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 70-147-01-11-001772	Operational Description Park Cable, Satellite Inlet - Appliances/Television/Replace/Electrical
	Complaint, Cause, Correction Original Note : greeneway@dealer-advisors.com, 2025-08-29 14:10:50 :: Complaint: The cable connection is broken. Cause: Broken from manufacturer. Correction: Removed bad connection and installed new. Tested and works as it should. Additional Note : greeneway@dealer-advisors.com, 2025-08-29 14:12:04 :: Unsure what the correct labor code would be for this.	
Model#	Dlr Sub Hrs	0.50
Serial#	Appr Hrs	0.50
	Sub Labor Amt	\$70.00
	Appr Labor Amt	\$70.00
	Notes authorized to repair	

Labor

Line# 2	Operation Code 10-7-01-00-000147	Operational Description Grit Tape - Frame & Chassis/Manual Entry Step/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : greeneway@dealer-advisors.com, 2025-08-29 14:13:44 :: Complaint: The fold down entrance steps, the top piece of grip tape is scrunched up. Cause: Scrunched tape. Correction: Removed the tape and but off the damaged area then pressed back down into place.	
Model#	Dlr Sub Hrs	0.20
Serial#	Appr Hrs	0.20
	Sub Labor Amt	\$28.00
	Appr Labor Amt	\$28.00
	Notes	

Labor

Line# 3	Operation Code 20-66-01-00-000658	Operational Description Entry Door - Exterior/Entry Doors/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : greeneway@dealer-advisors.com, 2025-08-29 14:15:22 :: Complaint: The entrance door is bubbled a bit near the hinges. Cause: Bubbled door. Almost looks like the door framing may have scrunched the door itself. Correction: Noting for now in case future customer is not happy with this.	
Model#	Dlr Sub Hrs	0.00
Serial#	Appr Hrs	1.60
	Sub Labor Amt	\$0.00
	Appr Labor Amt	\$224.00
	Notes hello, can you please provide a clear photo of the LCI tag as well as a photo of the complete door? We can send to the vendor for replacement. Photos added. Thank you. Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. Please refrain from acknowledging this feedback as it will retain the claim on the dealers side of Dealer Connect as you await our response. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon	

receiving Authorization for additional details. We will update the line once we receive their response. Thank you
Hello there - Our vendor has authorized the replacement of this door. Thank you.

Part					
Line# 2	Item #		Description		
	F100208137		ENTRANCE DOOR - PFL: W/ SHADE AND KEYED ALIKE GLOBAL LINK LOCK, RH - WHITE W/ BLACK FRAME - 26" X 69" - V# V000598873 X		
	Model #		Serial #		Part tag
	Sub Qty	1.00	Sub Dlr Price	\$481.40	Sub Freight \$142.87
	Appr Qty	1.00	Appr Dlr Price	\$481.40	Appr Freight \$142.87
Notes					
Line# 3	Item #		Description		
	F100105403		SPECIAL PACKAGING - ENTRANCE DOORS		
	Model #		Serial #		Part tag
	Sub Qty	1.00	Sub Dlr Price	\$42.00	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$0.00	Appr Freight \$42.00
Notes					
Hello, Forest River respectfully does not pay for markup on special packaging and or Freight cost. Special package cost/Freight cost Adjusted to \$42.00 made in processing. Thank you					
Line# 4	Item #		Description		
	F100737362		DECAL - PFL: FLAGSTAFF TT/FW, DOOR SIDE, SIDE MID UPPER DIE CUT - ALLOY - DECAL #19 - V# FL2650781-19		
	Model #		Serial #		Part tag
	Sub Qty	1.00	Sub Dlr Price	\$6.03	Sub Freight \$18.81
	Appr Qty	1.00	Appr Dlr Price	\$6.03	Appr Freight \$18.81
Notes					
Line# 5	Item #		Description		
	F100737350		DECAL - PFL: FLAGSTAFF TT, SOLID STRIPE - 4 1/2" X 300' - DECAL #5 - V# FL2650821-05		
	Model #		Serial #		Part tag
	Sub Qty	1.00	Sub Dlr Price	\$1.26	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$1.26	Appr Freight \$0.00
Notes					
Line# 6	Item #		Description		
	USERPART		9807.2124 Novaflex Pro 10oz tube translucent \$7.14 plus 30% markup		
	Model #		Serial #		Part tag
	Sub Qty	1.00	Sub Dlr Price	\$9.28	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$9.28	Appr Freight \$0.00
Notes					

Submitted	Labor Amt	\$98.00	Approved	Labor Amt	\$322.00
	Parts & Freight	\$714.25		Parts & Freight	\$701.65
	Total	\$812.25		Total	\$1,023.65

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.