



Warranty Claim Form

Date: 8/20/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TT372XS8838403

Transcend 335BHT

Retail Purchase Date: 7/18/2025

Work Started: 7/24/2025

Work Completed: 7/24/2025

Claim Status: Paid

Dealer Work Order #: 12438

Unit Offline Date: 4/3/2025

Claim #: 919712

Labor: \$147.00

Parts: \$0.00

Shipping: \$0.00

Total: \$147.00

Notes: JH 8/7 620003 Denied, no repair made. If the customer needs assistance please have them contact Grand Design Customer Service where one of our Retail Service Managers will work with them. Email: customerservice@granddesignrv.com Phone: 574-825-9679

Dealer Information

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8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenewayrv.com

Approved Labor Rate: \$140.00

Customer Information

SHANNON JOHNSON

207 NORTH MUSKET RIDGE DRIVE
SUNPRAIRIE, Wisconsin 53590
United States
6086694905

Operation Line # 1

Flat Rate Code: 540012 Sealing - Gutter Rail (Roof Line) *Fault Code:* Improper Installation/Build Molding

Problem: Customer requested service on awning rail. Water is leaking passed track and dripping down in multiple spots by bedroom slide.

Hours: .75

Cause: Gutter seams where they butt together needs sealant.

Amount: 105.00

Remedy: Used non leveling black lap sealant on door side and off door side gutter seams.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 560037 Baggage - Adjust - Non Slam Latch *Fault Code:* Improper Installation/Build

Problem: Customer states the compartment door (kitchen) doesn't hold, has been bent.

Hours: .3

Cause: Catch latch isn't catching.

Amount: 42.00

Remedy: On left side, I had straightened the latch on exterior kitchen door, the door now catches and closes properly.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: