

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12438

Date In: 23 JUL 25 Author: DLUCAS
Promised Date: 31 DEC 25 Stock No: 11277
: Year: 2025
Customer Name: 17771 - JOHNSON, SHANN Manufacturer: GRAND DESIGN
Address: 207 NORTH MUSKET RIDGE Brand: TRANSCEND
: SUNPRAIRIE, WI Model: 335BHT
Postal/Zip: 53590 Miles/Hrs: 0
Phone#(res): 608-669-4905 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: OHSUGAR33@YAHOO.COM Tag#: DB:8/6
Purchased Date: 09 JUL 25 :
Delivery Date: 21 JUL 25 :
InService Date: :
Serial#: 573TT372XS8838403 :

Job # Description JOB INFORMATION Type Bill To

SC CUSTOMER REQUESTS SERVICE CALL TO SILVER SPRINGS I SAP POLIC
CAMPGROUND SITE NUMBER 305
1 COMPLAINT: CUSTOMER REQUESTS SERVICE ON AWNING RAIL W 1020 GRAND
WATER IS LEAKING PAST TRACK AND DRIPPING
DOWN IN MULTIPLE SPOTS BY BEDROOM SLIDE
CAUSE: gutter seams where the butt together
need sealant I used non leveling black
lap sealant
CORRECTION: on door side and off door side gutter
seams needed sealant REQUEST .75 HOURS
OF LABOR
2 COMPLAINT: CUSTOMER STATES FLOOR SEEMS TO HAVE W 1020 GRAND
ABOUT A 9 INCH SCRATCH ON LINOLEUM SEEMS
TO BE FROM SLIDE OUT
CAUSE: middle slide kitchen areas pics taken of
lino and exterior floor of slide out it
looks yo me that something was caught
between the slide floor and lino but no
it wasn't cause by the slide itself
there was something caught but gone now
it's a really deep indent no tearing at
this time
CORRECTION: possible lino repair or replacement
GRAND DESIGN WILL NEED TO CONTACT THE
CUSTOMER TO COORDINATE THE REPAIR OF THE
FLOOR AS GREENEWAY DOES NOT DO LINO
REPAIRS AND WE DO NOT HAVE A SUBLET
COMPANY.

Continued on page 2

Work Order : 12438

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Job #   Description           JOB INFORMATION           Type Bill To
*****
3      COMPLAINT:  CUSTOMER STATES MORRYDE STEP CATCH SEEMS I   SEP   POLIC
      TO BE BENT
      CAUSE:       the moor ride steps had been removed
      CORRECTION: the steps are completely removed   NPF
4      COMPLAINT:  CUSTOMER STATES COMPARTMENT DOOR           W   1020  GRAND
      (KITCHEN) DOESNT HOLD HAS BEEN BENT
      CAUSE:       on exterior kitchen the left side door
      catch latch wasn't catching
      CORRECTION: on left side I had straightened the
      latch on exterior kitchen door the the
      now catches and closes properly  REQUEST
      .30 HOURS OF LABOR
  
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Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
1  WARR  MANUFACTURER WARRANTY  JS  W-1020  0.60  140.00  84.00
2  WARR  MANUFACTURER WARRANTY  JS  W-1020  0.50  140.00  70.00
3  WARR  MANUFACTURER WARRANTY  JS  I-SEP  0.04  70.00  2.80
4  WARR  MANUFACTURER WARRANTY  JS  W-1020  0.25  140.00  35.00
  
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Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
*****
2  SSE  SHOP SUPPLIES - EXTERNAL  W-1020  1.00  0.00  0.00
SC  SC  SERVICE CALL  I-SAP  86.00  3.75  322.50
  
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                                BILLINGS SUMMARY
Type Bill Id  Parts  Labour  Sublet  Extras  Tax  Total
*****
I  SAP  0.00  0.00  0.00  322.50  0.00  322.50
I  SEP  0.00  2.80  0.00  0.00  0.00  2.80
W  1020  0.00  189.00  0.00  0.00  0.00  189.00

      Totals  0.00  191.80  0.00  322.50  0.00  514.30
  
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&k2S
&k0S