

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2406236
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2FSDC3P3027160
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$140.00	SITE/WAREHOUSE	010 / 010G
OWNER INFORMATION		ITEM #	FLTE15TB
BRIAN BOWDEN		DEALER RO #	12426
8002 RIVER LN		CLAIM START DATE	08/19/2025
Pittsville, WI 54466		CLAIM END DATE	09/26/2025
USA			
Retail Date of Purchase	08/23/2024	WARRANTY EXPIRATION DATE	08/23/2025

Claim Line Details

Labor

Line# 1

Operation Code

60-141-01-00-001575

Operational Description

Shower Faucet - Plumbing/Shower, Tub Surround/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-08-19 11:10:46 :: Complaint: Shower Miser is leaking still. Cause: Faucet plunger is leaking. Recommend replace faucet side of shower miser. Correction: Inspected the plunger on the shower faucet diverter, there is a lot of wiggle room in the moving parts of this system. The gasket itself did not seal due to clearances in the diverter. Found a rubber Frommelt in our shop supplies roughly the same size and cut it down to work better as a gasket than the original one. Still leaks a bit but is much better. Faucet is in need of replacement.

Model#

Dlr Sub Hrs

1.00

Sub Labor Amt

\$140.00

Serial#

Appr Hrs

0.50

Appr Labor Amt

\$70.00

Notes

Hello, we can authorize the faucet to be replaced but please note the vendor requires a photo of the vendor tag photos on the backside of the faucet once replaced in order to process for payment. kerb
Thank you.
Hello, please note we will need pictures of the faucet logo of the backside of the faucet in order to process for payment. Thank you.
Hello, as previous feedback states the vendor etching will need to be attached to process. Thank you
Hello, I apologize but is there an issue with the showermiser as well?
No, there was not. The issue was rectified with the replacement of the faucet. Thank you.

Part

Line# 1	Item #	Description			
	F100042983	FAUCET - 3I-2 FAUCET - 3I-2: FOR SHOWER W/O DIVERTER KNOB - WHITE W/ SMOKED HANDLES - V# 35753 XN, REPLACES V# 20152			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$37.58	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$10.71	Appr Freight \$0.00
	Notes				
	Dealer cost \$6.11+ state allowed mark-up of 30% for WI + OTS part allowance of 35%. In the future, please use the OTS calculator at the bottom of the policy to determine the amount Forest River will pay for the part.				

Submitted	Labor Amt	\$140.00	Approved	Labor Amt	\$70.00
	Parts & Freight	\$28.91		Parts & Freight	\$10.71
	Total	\$168.91		Total	\$80.71

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.