

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12397

Date In: 18 JUL 25 Author: DLUCAS
Promised Date: 25 DEC 25 Stock No:
: Year: 2024
Customer Name: 106164 - BALSIGER, WAL Manufacturer: GRAND DESIGN
Address: W 5743 S. PARTRIDGE DR Brand: INFLUENCE
: NEW LISBON, WI Model:
Postal/Zip: 53950 Miles/Hrs:
Phone#(res): 608-547-9512 Exterior Color:
Phone#(bus): Unit Type: FW-FIFTH WHEEL
Cell Phone: 608-547-9510 License#:
Email: NONE Tag#:
Purchased Date: :
Delivery Date: :
InService Date: :
Serial#: 573FS3823RAA17955 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: PER TERRY AT GRAND DESIGN- THEY ARE W 1020 GRAND
GOING TO PAY FOR THE SERVICE CALL TO GO
OUT AND REDIAGNOSE THE FIREPLACED-
CAUSE: REFERENCE CASE NUMBER: 00849234 CUSTOMER
NEEDS NEW FIREPLACE
CORRECTION: NEW FIREPLACE NEEDED
SC CUSTOMER REQUESTS A SERVICE CALL TO THEIR SITE AT W 1020 GRAND
PETENWELL (JUNEAU COUNTY) SITE #:81
2 COMPLAINT: CUSTOMER STATES OVEN TURNS ON GETS TO W 1020 GRAND
TEMP AND TURNS OFF
CAUSE: pics taken tested oven I set at 350 and
the oven burner comes on reaching temp
and shutting off you physically has to
shut it off and re light
CORRECTION: disassembly oven changed out oven
temperature valve assembly i also tested
after installation and tested for fot
leaks the oven is working WARRANTY
AUTH: 1 HOUR OF LABOR WARRANTY AUTH:
1.50 HOURS OF LABOR
3 Transferred to GRV*12397B on 19 SEP 25 Estimate W 1020 GRAND
amount was 0.00 also need a stove top sparker for
burner is cracked

Job # Part No Description PARTS Bill to Qty Price Total

2 82201539 RANGE OVEN CONTROL THERMOSTA W-1020 1 135.10 135.10

Continued on page 2

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
  2  WARR      MANUFACTURER WARRANTY  JS  W-1020  0.49  140.00  68.60
  1  WARR      MANUFACTURER WARRANTY  JS  W-1020  0.25  140.00  35.00
  2  WARR      MANUFACTURER WARRANTY  JS  W-1020  2.68  140.00  375.20
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*****
Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
*****
SC  SSE      SHOP SUPPLIES - EXTERNAL  W-1020  1.00  0.00  0.00
SC  SC       SERVICE CALL  W-1020  21.00  3.75  78.75
  2  FRT      FREIGHT  W-1020  1.00  29.99  29.99
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*****
                                BILLINGS SUMMARY
Type Bill Id  Parts  Labour  Sublet  Extras  Tax  Total
*****
W  1020      135.10  478.80  0.00  108.74  0.00  722.64
      Totals  135.10  478.80  0.00  108.74  0.00  722.64
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&k2S
&k0S