

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2413386
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUS22TP106390
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT403LFT
 DEALER RO # 12386B
 CLAIM START DATE 08/25/2025
 CLAIM END DATE 11/11/2025

Labor rate: \$140.00

OWNER INFORMATION

MARIA BURANT
 1546 ARBOR CREEK DRIVE
 Oak Creek, WI 53154
 USA

Retail Date of Purchase 07/15/2025 WARRANTY EXPIRATION DATE 07/15/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 20-68-19-00-000696 Patio Door - Exterior/Patio Doors/Reseal/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-08-25 17:27:34 :: Complaint: Leak on slide out by patio door right side of slide by patio door. Cause: Will need to try sealing the plastic inside corner with silicone also I think carpet on the wrong side of fascia board heavy down pours it gets saturated. May have to pull inside fascia woof off to re-attach. I think rubber cut too short on the back side of fascia. Correction: Will need to try sealing inside plastic corners on a dry day and move the carpet, for now leave slides in.

Model#	Dlr Sub Hrs	2.50	Sub Labor Amt \$350.00
Serial#	Appr Hrs	2.00	Appr Labor Amt \$280.00

Notes

do you mean sealing the exterior slide or are you stating the slide seal ?
 Per the technician, it is the inside corners of the slide outs where the plastic pieces are on the inside.
 how is this a 2.50 hour job ? how many slides is he trying to seal ?
 The tech will need to pull the inside fascia woof off and cut the rubber on the backside of the fascia as well as remove the carpeting. This is all stated in the correction. Thank you.
 flat rate to repair , if the carpet is saturated wet i will nee photos of that when repairing

Labor

Line# 2 **Operation Code** **Operational Description**
 20-46-01-00-000721 Window - Exterior/Windows/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-08-25 17:30:11 :: Complaint: Customer states two upper windows marked with tape are taking water on. Cause: On off door side both windows above the slide outs are leaking around the glass. Correction: Will need two new windows for off door side above slide towards front of unit.

Model#	Dlr Sub Hrs	3.00	Sub Labor Amt \$420.00
Serial#	Appr Hrs	2.00	Appr Labor Amt \$280.00

Notes

flat rate to r/r 2 windows
 1 hr X 2

Part

Line# 3 **Item #** **Description**
 F100490387 WINDOW, 40 X 12 STATIONARY
Model # **Serial #** **Part tag**
Sub Qty **Sub Dlr Price** **Sub Freight** \$0.00

1.00		\$65.51	
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