

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #		0009497	CLAIM STATUS	Paid
GREENEWAY INC			CLAIM	2379397
DBA GREENEWAY RV SALES & SERVICE			CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH			ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494			VIN	4X4TPUS22TP106390
USA			CHASSIS VIN	
			MILEAGE	0
			SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00		ITEM #	PUT403LFT
OWNER INFORMATION			DEALER RO #	12386
MARIA BURANT			CLAIM START DATE	07/25/2025
1546 ARBOR CREEK DRIVE			CLAIM END DATE	10/31/2025
Oak Creek, WI 53154				
USA				
Retail Date of Purchase	07/15/2025	WARRANTY EXPIRATION DATE	07/15/2026	

Claim Line Details

Labor

Line# 2	Operation Code	Operational Description		
	20-46-01-00-000721	Window - Exterior/Windows/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-07-25 11:41:40 :: Complaint: Customer states leak in the kitchenette left side stationary window 1/2 inch water in track Cause: On off door side front slide window factory seal that hold glass in on window was damaged. Correction: Will need new window.			
	Model#	Dlr Sub Hrs	2.00	Sub Labor Amt \$280.00
	Serial#	Appr Hrs	1.00	Appr Labor Amt \$140.00
	Notes			
	this unit still shows stock			
	unit must be registered to initiate the warranty			
	Unit now registered.			
	flat rate			

Part

Line# 1	Item #	Description	
	20X46999A	WINDOW, 15" X 24" STATIONARY, G20 TINTED, BLACK TRIM	
	Model #	Serial #	Part tag
	Sub Qty	1.00	Sub Dlr Price \$41.83
	Appr Qty	1.00	Sub Freight \$22.84
		Appr Dlr Price	Appr Freight \$22.84
	Notes		
Line# 2	Item #	Description	
	420-C	CRATING	
	Model #	Serial #	Part tag
	Sub Qty	1.00	Sub Dlr Price \$13.00
	Appr Qty	1.00	Sub Freight \$0.00
		Appr Dlr Price	Appr Freight \$10.00
	Notes		
	Forest River excludes the crating fee from mark-up considerations		
	Please put Crate fee in "Crate charge" area		

Labor

Line# 3	Operation Code	Operational Description
	20-46-01-00-000721	Window - Exterior/Windows/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2025-07-25 11:42:06 :: Complaint: Customer states window on lower level stationary window above slide out by TV is taking on water. Cause: On off door side window above	

middle slide you can see glass no sealed correctly, like glass cut too small. Correction: Replace window.

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$280.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$140.00

Notes
please register the unit
Unit now registered.
flat rate

Part	Item #	Description
Line# 1	F100490387	WINDOW, 40 X 12 STATIONARY
	Model #	Serial #
	Sub Qty	1.00
	Sub Dlr Price	\$65.51
	Appr Qty	1.00
	Appr Dlr Price	\$65.51

Part tag
Sub Freight
\$18.81
Appr Freight
\$18.81

Notes

Submitted	Labor Amt	\$560.00	Approved	Labor Amt	\$280.00
	Parts & Freight	\$161.99		Parts & Freight	\$158.99
	Total	\$721.99		Total	\$438.99

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	