

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12386

Date In:	17 JUL 25	Author:	DLUCAS
Promised Date:	25 DEC 25	Stock No:	11408
:	:	Year:	2026
Customer Name:	12979 - BURANT, MARIA	Manufacturer:	FOREST RIVER
Address:	1546 ARBOR CREEK DRIVE	Brand:	PUMA DESTINATION
:	OAK CREEK, WI	Model:	403LFT
Postal/Zip:	53154	Miles/Hrs:	0
Phone#(res):	414-507-8219	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	RMBURANT@GMAIL.COM	Tag#:	DB: 7/25
Purchased Date:	11 JUN 25	:	:
Delivery Date:	15 JUL 25	:	:
InService Date:	:	:	:
Serial#:	4X4TPUS22TP106390	:	:

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*****
Job #  Description                JOB INFORMATION                Type Bill To
*****
SC      COMPLAINT:  CUSTOMER REQUESTS SERVICE CALL TO 828      E      12979  BURAN
          NORWICH COURT ROME
          CORRECTION:  COMPLETE
1      COMPLAINT:  CUSTOMER STATES LEAK IN BEDROOM FACING      W      1021  FORES
          BED ITS ON THE RIGHT SIDE CARPET FLAP IS
          SOAKED
          CAUSE:      what I assume is the exterior slide
                      lower floor corner block wasn't letting
                      water out fast enough with all the heavy
                      rain fall we have had its also looks
                      like they have other slides stuffed with
                      steal wool that could soak up water as
                      well or it can help raise carpet up not
                      to get wet
          CORRECTION:  so t removes both corner blocks drilled
                      a 3/8 hole in them and trimmed the lower
                      rubber flap seal to allow water to
                      escape but in reality the carpet sits
                      right over top of them corner areas
2      COMPLAINT:  CUSTOMER STATES LEAK IN THE KITCHENETTE      W      1021  FORES
          LEFT SIDE STATIONARY WINDOW 1/2 INCH
          WATER IN TRACK
          CAUSE:      on off door side front slide window
                      factory seal that hold glass in on
                      window was damaged
          CORRECTION:  remove the damage window on front slide
                      out on off door side cleaned surface and
                      used butyl tape on frame work and
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Continued on page 2

Work Order : 12386

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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
3       COMPLAINT:  secured new window to slide out i also
                        used silicone around the framework of
                        window is now sealed
                        CUSTOMER STATES WINDOW ON LOWER LEVEL    W    1021    FORES
                        STATIONARY WINDOW ABOVE SLIDEOUT BY TV
                        IS TAKING ON WATER
      CAUSE:         on off door side above middle slide pics
                        taken of window you can see the glass
                        not sealed correctly like glass cut to
                        small pics taken
      CORRECTION:    remove all three windows on off door
                        side used butyl tape on framework of all
                        three windows and secured to camper i
                        also used silicone around framework of
                        all three wheel
4       COMPLAINT:  Transferred to GRV*12386B on 20 AUG 25    W    1021    FORES
                        Estimate amount was 0.00 LEAK ON
                        SLIDEOUT BY PATIO DOOR RIGHT SIDE OF
                        SLIDE BY PATIO DOOR
      CAUSE:         will need to try sealing the plastic
                        inside corner with silicone also i think
                        carpet on the wrong side of fascia board
                        heavey down pours it get saturated may
                        have to pull inside fascia wood off to
                        reattach i think rubber cut to short on
                        back side of fascia pics taken
      CORRECTION:    will need to try sealing inside plastic
                        corners on a dry day... for now leave
                        slides in
5       COMPLAINT:  Transferred to GRV*12386B on 20 AUG 25    W    1021    FORES
                        Estimate amount was 0.00 CUSTOMER STATES
                        TWO UPPER WINDOWS MARKED WITH TAPE ARE
                        TAKING WATER ON
      CAUSE:         on off door side both windows above
                        slide outs are leaking around the glass
      CORRECTION:    will need two new windows for off door
                        side above slide towards front of unit

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Job # Part No   Description      PARTS      Bill to   Qty    Price    Total
*****
2      822046999 WINDOW, 15" X 24" STATIONAR W-1021      0      41.83      0.00

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*****
Job# Lab Code Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
1 WARR MANUFACTURER WARRANTY JS W-1021    0.70   140.00   98.00
2 WARR MANUFACTURER WARRANTY JS W-1021    0.50   140.00   70.00
3 WARR MANUFACTURER WARRANTY JS W-1021    0.18   140.00   25.20

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Continued on page 3

Work Order : 12386

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*****
Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
*****
  4  DIAG      DIAGNOSTICS              JS    W-1021      0.00    140.00      0.00
  5  DIAG      DIAGNOSTICS              JS    W-1021      0.00    140.00      0.00
  3  WARR      MANUFACTURER WARRANTY    JS    W-1021      2.15    140.00     301.00
  2  WARR      MANUFACTURER WARRANTY    JS    W-1021      0.50    140.00      70.00

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Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
*****
  SC  SSE      SHOP SUPPLIES - EXTERNAL    E-12979      1.00      0.00      0.00
  SC  SC       SERVICE CALL                E-12979     15.00      3.75     56.25
   2  FRT      FREIGHT                    W-1021       0.00      0.00      0.00
  SC  SC       SERVICE CALL                E-12979     15.00      3.75     56.25
  SC  SC       SERVICE CALL                E-12979     15.00      3.75     56.25
  SC  SC       SERVICE CALL                E-12979     15.00      3.75     56.25

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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
E    12979         0.00        0.00        0.00      225.00     12.44     237.44
W    1021         0.00       564.20        0.00        0.00        0.00     564.20

      Totals         0.00       564.20        0.00      225.00     12.44     801.64

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&k2S
&k0S