



# Warranty Claim Form

Date: 12/11/2025

1127 Greenway RV Sales & Service  
 8220 State Hwy 13 South  
 Wisconsin Rapids, WI 54494  
 United States  
 Ph. 715-325-5170  
 mail@greenwayrv.com

## General Information

573FR312XT3353925  
 Reflection 270BN  
 Retail Purchase Date: null  
 Work Started: 10/9/2025  
 Work Completed: 10/9/2025

Claim Status: Paid  
 Dealer Work Order #: 12379B  
 Unit Offline Date: 6/18/2025

Claim #: 950664  
 Labor: \$252.00  
 Parts: \$12.60  
 Shipping: \$0.00  
 Total: \$264.60

Notes: TG 10-13-25 110009 Please see the attached DAF. This was not noted at the time of drop and we were not provided with an updated DAF within 72 hours of delivery. At this time, we will be denying this claim.

## Dealer Information

1127 Greenway RV Sales & Service  
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 United States

715-325-5170  
 mail@greenwayrv.com  
 Approved Labor Rate: \$140.00

## Customer Information

### Operation Line # 1

*Flat Rate Code:* 360013 Spray Port - Repair Leak

*Fault Code:* Improper Installation/Build

*Problem:* Spray port in the back of the camper is leaking.

*Hours:* .4

*Cause:* Part missing from manufacturer.

*Amount:* 56.00

*Remedy:* Put in the o-ring that was missing.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.23
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	9.28
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	3.09

### Operation Line # 2

*Flat Rate Code:* 660005 Cabinet Doors - Adjust Door (pair)\*

*Fault Code:* Improper Installation/Build

*Problem:* Cabinet doors need to be adjusted in the bedroom.

*Hours:* .2

*Cause:* Poor fitment.

*Amount:* 28.00

*Remedy:* Re-adjusted cabinet doors and now they close and line up nice.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 3

*Flat Rate Code:* 680028 Sofa - All - Repair

*Fault Code:* Improper Installation/Build

*Problem:* Stain on couch.

*Hours:* .2

*Cause:* Stain from manufacturer.

*Amount:* 28.00

*Remedy:* Used quick solve to clean the stain off the couch.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 4

*Flat Rate Code:* 610004 Vinyl Board - Repair Panel

*Fault Code:* Damaged/Maintenance

*Problem:* Scuffs and nicks throughout the unit.

*Hours:* .2

*Cause:* Manufacturer rubbing up against the walls causing scuffs and nicks.

*Amount:* 28.00

*Remedy:* Clean scuffs and marks with quick solv. Interior and exterior- unsure which code would be correct.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

### Operation Line # 5

*Flat Rate Code:* 710073 Air Conditioning - Repair Wiring to Unit

*Fault Code:* Improper Installation/Build

*Problem:* AC on the front of the unit, the blower motor is stuck.

*Hours:* .5

*Cause:* Fan was not adjusted properly.

*Amount:* 70.00

*Remedy:* Readjusted the fan and now it works properly \*Unsure on labor code as there are very few AC repair codes to choose from.

*Sublet Repairs:* \$0.00

*Manufacturer #:* 1

*Model #:* 1

*Serial #:* 1

### Operation Line # 6

*Flat Rate Code:* 360009 Tank Flush - Repair Leak

*Fault Code:* Improper Installation/Build

*Problem:* Leaking behind nadus panel.

*Hours:* .3

*Cause:* Was not tightened all the way.

*Amount:* 42.00

*Remedy:* Tightened up the fitting.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*