



Warranty Claim Form

Date: 8/15/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TE3025R3437014

Imagine 25DBE

Retail Purchase Date: 10/31/2024

Work Started: 7/23/2025

Work Completed: 7/23/2025

Claim Status: Paid

Dealer Work Order #: 12371

Unit Offline Date: 10/30/2023

Claim #: 918717

Labor: \$154.00

Parts: \$0.00

Shipping: \$0.00

Total: \$154.00

Notes: Are you AB 7/28 *Please hold all parts for a minimum of 30 days after the claim is paid*

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenwayrv.com

Approved Labor Rate: \$140.00

Customer Information

JOEL LUTTROP

N8385 DIVISION AVE
SPENCER, Wisconsin 54479
United States

7152558628

Operation Line # 1

Flat Rate Code: 660030 Drawers - Repair Drawer

Fault Code: Damaged/Maintenance

Problem: Drawers in pantry are coming out. Needs repair/replace.

Hours: .5

Cause: Support board failed.

Amount: 70.00

Remedy: Reinstall support board for drawer with screws and staples.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 420014 Lights (Interior) - R&R Decorative Light
Fault Code: Improper Installation/Build

Problem: The light by the outside door by bathroom the light is not working as the motion light should.

Hours: .3

Cause: check motion light by the bathroom, customer states it is not working.

Amount: 42.00

Remedy: When opening the slide, the motion lights came on. Diagnosis time.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 660020 Sliding Doors (wood/glass) - Repair *Fault Code:* Damaged/Maintenance Track

Problem: The sliding door in the bedroom is missing a guide or something, the door does not open or close properly.

Hours: .3

Cause: Bedroom sliding door came out of the guide on the bottom.

Amount: 42.00

Remedy: Removed set screws in track to let door go past the guide to get it back in place.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: