



WARRANTY CLAIM APPLICATION

1. RGM/RMA #:

DISTRIBUTOR INFORMATION

(Skip this section if claim is originating from a Dealer or Consumer)

2. Distributor Name: _____ 3. Account #: _____
4. Street Address: _____ 5. City: _____ 6. State: _____ 7. Zip: _____
8. Phone: _____ 9. Fax: _____ 10. E-Mail: _____

DEALER INFORMATION

(Skip this section if claim is originating from a Consumer)

11. Dealer Name: GREENEWAY RV 12. Dealer #: _____
13. Street Address: 8720 STATE HWY 13 S 14. City: WISCONSIN RAPIDS 15. State: WI 16. Zip: 54494
17. Phone: (715) 325-5170 18. Fax: _____ 19. E-Mail: MGRAY@GREENEWAYRV.COM
20. Work Order #: 17369 21. Date of Service: 3/12/2016 22. Technician: JAMIE LECAS

CONSUMER INFORMATION

23. Consumer Name: GREG PEDERSON 24. (Skip this item if Consumer is not a Mobile Customer)
RV Brand/Model/Year: FOREST RIVER EPPO E20FK 2015
25. Street Address: 1513 MARGES LN 26. City: STEVENS POINT 27. State: WI 28. Zip: 54482
29. Phone: (715) 401-9382 30. Fax: N/A 31. E-Mail: GREG.PEDERSON@NIM.COM
32. Winegard Product Model: _____ 33. Serial #: 5ZT2ESKB9S30381916 34. Date of Purchase: 8/19/2015

PROBLEM INFORMATION

35. Description of Problem: The ANTENNA was not working

36. Diagnosis: had to pull the 360 antenna off to make sure it had power and was hook up and that the cable was not broke. it all tested ok
37. Corrective Action: put on a different Antenna and got signal
38. Materials

Qty	Part #	Description	Cost	Parts Returned	
				Y	N
2		0809-1088 LAP SEALANT SELF-LEVELING	11.41		
1		Beetle tape 82201118	19.61		
1	331	AIR 360 + 5G WINEGARD	237.47		
Total Material Charges					

39. Labor	hrs	@ \$	per hour	Total Labor Charges	\$
40. Shipping Charges	Shipping Method	☐ UPS	☐ FEDEX	☐ OTHER	\$
41. Miscellaneous Charges	Tax	Explanation		\$	
	Other Charges	Explanation		\$	
42. Total Charges					\$

FOR WINEGARD USE ONLY	
Call #	
RMA #	
Shipment #	
Claim #	
Authorized by	
Date	
Ref. RMA #	

Fax to: (319) 754-0715 E-mail to: Warranty@winegard.com

Mail to: Technical Services, Winegard Company, 2736 Mt. Pleasant Street, Burlington, IA 52601

In order to process your claim the Consumer proof of purchase documentation is required to be sent to Winegard Company along with the product and this completed warranty claim application.