

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497		CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2607394
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2FSKB9S3038196
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	010 / 010G
		ITEM #	FLTE20FK
		DEALER RO #	12369
		CLAIM START DATE	03/12/2026
		CLAIM END DATE	03/31/2026
Labor rate:	\$140.00		
OWNER INFORMATION			
GREGORY R PEDERSON			
1513 MARGES LN			
Stevens Point, WI 54482			
USA			
Retail Date of Purchase	08/09/2025	WARRANTY EXPIRATION DATE	08/09/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-708-01-11-004500	Outdoor Unit - Appliances/Antenna (Winegard Air 360, ConnecT)/Replace/ Electrical		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-03-12 11:45:12 :: Complaint: The antenna is not working. The TV is working well, but there is nothing when scanning on the radio or the channels for the TV. Cause: The antenna is not working, had to pull off the 360 antenna to make sure the antenna was hooked up and had power, made sure the antenna cable was not broke. Everything tested good, still had no signal. Put a different antenna on and go a signal. Correction: Replace antenna. Time requested will include diagnostic of 1.7 hours and R&R 1.3 hours.			
	Model#	Dlr Sub Hrs	3.00	Sub Labor Amt \$420.00
	Serial#	Appr Hrs	1.00	Appr Labor Amt \$140.00

Notes

hello, please provide a photo of the inside of the antenna showing the small green circuit board. Thank you!

Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. Please refrain from acknowledging this feedback as it will retain the claim on the dealers side of Dealer Connect as you await our response. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you

Hello, the vendor has replied all via the email thread and is requesting additional information. Please reply all to that thread with the requested information to have this reviewed. Thank you in advance.

Responded to the email, never received confirmation that they received it though. Please confirm you see it.

Hello, The Vendor has reviewed this repair and will be sending the Winegard Air 360+ to you at no charge they have also authorized 1 hour of labor for this replacement . Please do not order this part from Forest River. If you have already ordered it, please call and try to cancel this order. We will not cover the part if it was ordered prior to authorization.

****we did recieve your email and winegard replied with the 1 hour authorization and confirmation that they will ship to you at no charge to the address provided****

Hello there – We are providing a reminder that this repair line requires that this part be returned to us within 14 days of the claim be submitted for processing. Currently, there has not been a prepaid label created for return. Failure to return the part within this timeframe may result in denial of the repair. Please note that we are placing the claim back on the dealer's side as we await the arrival of the defective part. Please only acknowledge this feedback once the part has shipped. Thank you for your partnership with Rockwood & Flagstaff.

1z4e80759038270452

Part

Line# 2

Item #

USERPART

Model #

Sub Qty 1.00

Appr Qty 1.00

Description

markup for the no-cost part F100373492 \$90.75.

Serial #

Sub Dlr Price \$27.23

Appr Dlr Price \$27.23

Part tag

0000408337

Sub Freight

\$0.00

Appr Freight

\$0.00

Notes

Line# 3

Item #

USERPART

Model #

Sub Qty 2.00

Appr Qty 2.00

Description

Dicor 501LSW-1 EPDM Self leveling

Serial #

Sub Dlr Price \$17.44

Appr Dlr Price \$17.44

Part tag

0000408338

Sub Freight

\$0.00

Appr Freight

\$0.00

Notes

Line# 4

Item #

USERPART

Model #

Sub Qty 1.00

Appr Qty 1.00

Description

butyl tape grey

Serial #

Sub Dlr Price \$9.54

Appr Dlr Price \$9.54

Part tag

0000408339

Sub Freight

\$0.00

Appr Freight

\$0.00

Notes

Submitted

Labor Amt

\$420.00

Parts & Freight

\$54.21

Total

\$474.21

Approved

Labor Amt

\$140.00

Parts & Freight

\$54.21

Total

\$194.21

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.