



Warranty Claim Form

Date: 9/19/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TE282XS3440902

Imagine 23LDE

Retail Purchase Date: 5/8/2025

Work Started: 8/6/2025

Work Completed: 8/6/2025

Claim Status: Paid

Dealer Work Order #: 12365

Unit Offline Date: 9/12/2024

Claim #: 919497

Labor: \$28.00

Parts: \$87.98

Shipping: \$14.44

Total: \$140.57

Notes: *Please hold onto defective part for a minimum of 30 days after claim is paid. Correct GDRV part added and credited per photo documentation. Handling fees adjusted accordingly. 9/15 DW

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Approved Labor Rate: \$140.00

Customer Information

MATTHEW FEUERSTEIN

313 VENUS WAY

MADISON, Wisconsin 53718

United States

6085777485

Operation Line # 1

Flat Rate Code: 420050 Cord - R&R Shore Cord (Plug In) Fault Code: Component Failure

Problem: customer states that the shore cord does not grab onto the threads of the plug on the side of the unit.

Hours: .2

Cause: verified customers concern, does not grab onto the threads of the plug on the side of the unit.

Amount: 28.00

Remedy: replace shore cord

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
421153 WIRE POWER CORD RV30-30G 30' BLACK 30 AMP	WIRE POWER CORD RV30-30G 30' BLACK 30 AMP		1	1	0.00
421165 WIRE POWER CORD EPICORD 25' 25' BLACK 30 AMP W/MOLDED CONN NON-RVPL	WIRE POWER CORD EPICORD 25' BLACK 30 AMP W/MOLDED CONN NON-RVPL		1	1	87.98

Operation Line # 2*Flat Rate Code:* 950003 Misc. Charges - Handling Fee*Fault Code:* No Problem Identified*Problem:* invoice 1454147*Hours:* 0*Cause:* invoice 1454147*Amount:* 0.00*Remedy:* invoice 1454147*Sublet Repairs:* \$10.15*Manufacturer #:**Model #:**Serial #:*