



Warranty Claim Form

Date: 10/13/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TT2012T8840062
Transcend 151RB
Retail Purchase Date: null
Work Started: 9/10/2025
Work Completed: 9/10/2025

Claim Status: Paid
Dealer Work Order #: 12363B
Unit Offline Date: 6/16/2025

Claim #: 932309
Labor: \$28.00
Parts: \$0.00
Shipping: \$0.00
Total: \$28.00

Notes: cc-9/22/25 Please hold parts for 30 days after claim is paid

Dealer Information

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715-325-5170
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Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 340020 Door Assembly - Water Heater Door *Fault Code:* Improper Installation/Build Adjustment

Problem: The outdoor water heater isn't sealed.

Hours: .2

Cause: The black cover for the water heater wasn't sealed at the factory and water was leaking down into the frame.

Amount: 28.00

Remedy: Sealed it with silicone. *unsure on labor code

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: