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**Fwd: FW: Claim 2374936**

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**Greeneway Warranty** <[greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com)>  
To: Alix Mongiat <[alix@dealer-advisors.com](mailto:alix@dealer-advisors.com)>

Tue, Aug 12, 2025 at 12:46 PM

----- Forwarded message -----

From: **Gretchen Gonzalez** <[ggonzalez@forestriverinc.com](mailto:ggonzalez@forestriverinc.com)>  
Date: Tue, Aug 12, 2025, 12:37 PM  
Subject: FW: Claim 2374936  
To: [greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com) <[greeneway@dealer-advisors.com](mailto:greeneway@dealer-advisors.com)>

Good Afternoon,

Please see below, I was asked to contact you regarding the below. Claim has been adjusted.

Thank You.



GRETCHEN GONZALEZ

WARRANTY REP

Puma 420/425

[ggonzalez@forestriverinc.com](mailto:ggonzalez@forestriverinc.com)

office: (574) 642-0588

[520 Gerber St](#)  
[Ligonier, 46767](#)

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**From:** Scott Huff <[shuff@forestriverinc.com](mailto:shuff@forestriverinc.com)>

**Sent:** Tuesday, August 12, 2025 12:21 PM

**To:** Gretchen Gonzalez <[ggonzalez@forestriverinc.com](mailto:ggonzalez@forestriverinc.com)>; Becky Aessa <[Baessa@forestriverinc.com](mailto:Baessa@forestriverinc.com)>

**Subject:** Claim 2374936

Good afternoon,

Could you please reach out to the dealership on this claim and let them know we can send out the part (no labor) on the awning leg as a onetime goodwill gesture.



**Scott Huff**

📞 574-642-1629  
✉️ [shuff@forestriverinc.com](mailto:shuff@forestriverinc.com)  
📍 520 Gerber St  
Ligonier, 46767

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**2 attachments**



**Scott Huff**  
📞 574-642-1629  
✉️ [shuff@forestriverinc.com](mailto:shuff@forestriverinc.com)  
📍 520 Gerber St  
Ligonier, 46767

**image001.gif**  
12K



**image002.png**  
36K