

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2370408
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUGC4S4024260
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT18BHCE-1
 DEALER RO # 12342B
 CLAIM START DATE 07/17/2025
 CLAIM END DATE 07/28/2025

Labor rate: \$140.00

OWNER INFORMATION

MELINDA PETERSON
 N8801 RUNNING BEAR TRAIL
 New Lisbon, WI 53950
 USA

Retail Date of Purchase 07/16/2025

WARRANTY EXPIRATION DATE

07/16/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 30-102-24-00-001094 Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/
 Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-17 13:20:12 :: complaint: the bottom bunk wall has staples protruding out of it. cause: from manufacturer. correction: used hammer to set staples.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes
 per flat rate to repair

Labor

Line# 2 **Operation Code** **Operational Description**
 30-102-24-00-004562 Gimp/Vinyl Trim - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread
 Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-17 13:21:23 :: complaint: trim on the slide floor does not meet up on the far end. cause: too short of a cut from manufacturer. correction: used black silicone to fill the area.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$28.00

Notes
 per flat rate to repair

Labor

Line# 3 **Operation Code** **Operational Description**
 40-106-24-11-001253 Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-17 13:22:36 :: complaint: air conditioner does not come on. cause: ground wire had come loose/disconnected. correction: reconnected ground wire then ran ac and it works as it should.

Model#	Dlr Sub Hrs	0.75	Sub Labor Amt	\$105.00
Serial#	Appr Hrs	0.75	Appr Labor Amt	\$105.00

Notes

Labor

Line# 4 **Operation Code** **Operational Description**
 10-11-01-00-000205 Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No
 Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-17 13:24:18 :: complaint: the top bulb seal is off, just lying on the roof. cause: manufacturer did not install correctly. correction: reinstalled the bulb seal and used clear silicone to seal above the bulb seal. Additional Note : greeneway@dealer-advisors.com, 2025-07-17 13:25:47 :: No repair code

Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$56.00
Serial# Appr Hrs 0.40 Appr Labor Amt \$56.00

Notes

Labor

Line# 5

Operation Code 40-106-24-11-001253 Operational Description Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-17 13:26:51 :: complaint: the board for schwintek blinks 8 times indicating that the hall power has a short to ground. cause: need a reset. correction: unplugged both connections then plugged them back in, then ran the slide in and out and no error code appeared, it works as it should. Additional Note : greeneway@dealer-advisors.com, 2025-07-17 13:28:00 :: unsure on labor code

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$42.00
Serial# Appr Hrs 0.30 Appr Labor Amt \$42.00

Notes

photos required by code
Photo added. Thank you.

Labor

Line# 6

Operation Code 40-108-24-11-001334 Operational Description 110 Volt Interior Wiring - Electrical/110 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-17 13:29:11 :: complaint: power wire that runs under slide room is visable once room is brought out. cause: excess cord correction: tucked beneath the slide room.

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$70.00
Serial# Appr Hrs 0.50 Appr Labor Amt \$70.00

Notes

Labor

Line# 7

Operation Code 30-98-24-00-002295 Operational Description Bed or Bunk Structure - Interior/Beds, Mattress/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-07-17 13:31:07 :: complaint: the hole cut beneath the bed is very rough cut. cause: manufacturer defect. very sharp wood shard left on wood and paneling that the manufacturer built the bed frame out of. correction: used coarse sand paper to remove and smooth so customers do not get large slivers or any slivers when putting thing beneath the bed.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$42.00
Serial# Appr Hrs 0.30 Appr Labor Amt \$42.00

Notes

Submitted	Labor Amt	\$427.00	Approved	Labor Amt	\$371.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$427.00		Total	\$371.00

DEALER _____ DATE _____
SIGNATURE _____

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____

All repairs described have been inspected and are satisfactory.