



Warranty Claim Form

Date: 10/23/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3126S8833188
Transcend 26BHX
Retail Purchase Date: 8/30/2024
Work Started: 10/7/2025
Work Completed: 10/7/2025

Claim Status: Paid
Dealer Work Order #: 12340
Unit Offline Date: 8/2/2024

Claim #: 938220
Labor: \$140.00
Parts: \$721.94
Shipping: \$160.13
Total: \$1105.37

Notes: cc-7/14/25 Please hold parts for 30 days after claim is filed

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

MATTHEW KORPAL
5430 SOUTHERN RIDGE ROAD
WISCONSIN RAPIDS, Wisconsin
54494
United States
7153477717

Operation Line # 1

Flat Rate Code: 560001 Entry Door - R&R Assembly (door& *Fault Code:* Improper Installation/Build frame)

Problem: Deadbolt is not working properly; it doesn't want to lock. Looks like it is not aligned.

Hours: 1

Cause: The catch plate is mounted too high on the door frame. I took the screws out, lowered the plate *A m o u n t :* down to the lowest point it could go while still covering the old screw holes and it's still not low enough. I 140.00 lowered it more and the deadbolt works, but the top holes are exposed. I filled the holes with non-sag black sealant but they're still visible.

Remedy: R&R whole door and one decal.

S u b l e t
Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
561433 DOOR ENTRANCE 28 X 72 RH BLKSLD GLASS	DOOR ENTRANCE 28 X 72 RH BLKSLD GLASS		1	1	717.96
512121 DIE CUT TRANSCEND COMPASS DECAL	DIE CUT TRANSCEND COMPASS DECAL		1	1	3.98

Operation Line # 2

Flat Rate Code: 950003 Misc. Charges - Handling Fee

Fault Code: No Problem Identified

Problem: Invoice 1448066- \$82.84 Invoice 1458295 - \$0.46

Hours: 0

Cause: Invoice 1448066- \$82.84 Invoice 1458295 - \$0.46

Amount: 0.00

Remedy: Invoice 1448066- \$82.84 Invoice 1458295 - \$0.46

Sublet Repairs: \$83.30

Manufacturer #:

Model #:

Serial #: