

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12340

Date In:	11 JUL 25	Author:	MGRAY
Promised Date:	25 DEC 25	Stock No:	11217
:	:	Year:	2025
Customer Name:	17472 - KorpAL, MATTHE	Manufacturer:	GRAND DESIGN
Address:	5430 SOUTHERN RIDGE RO	Brand:	TRANSCEND XPLORE
:	WISCONSIN RAPIDS, WI	Model:	26BHX
Postal/Zip:	54494	Miles/Hrs:	0
Phone#(res):	7153477717	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	NONE@GMAIL.COM	Tag#:	DB:7/11
Purchased Date:	24 AUG 24	:	:
Delivery Date:	28 APR 25	:	:
InService Date:	:	:	:
Serial#:	573TT3126S8833188	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
WARR	COMPLAINT:	WARRANTY REPAIR 1 - DEADBOLT IS NOT WORKING PROPERLY. DOES NOT WANT TO LOCK AND LOOKS LIKE IT IS NOT ALIGNED.	W	1020 GRAND
	CAUSE:	The catch plate is mounted too high on the door frame. I took the screws out, lowered the plate down to the lowest point it could go while still covering the old screw holes and it's still not low enough. I lowered it more and the deadbolt works but the top holes are exposed. I filled them with a non-sag black sealant but they're still visible so the whole door and one decal will have to be replaced. The decal I requested was never ordered. I removed the plastic covers that hide the screws, pulled the screws, removed the rain guard above the door, and cut the silicone and foam. Three out of the six screws are sheared off on the inside of the frame. I had to remove the steps to get the door out, and once it was out I removed the broken screws. I cut the silicone and foam off the unit, putted the door and secured the new door. I cut the access putty off and put everything back together. I sealed around the door when I was done. The job took 1.5 to		

Continued on page 2

Work Order : 12340

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*****
Job #      Description      JOB INFORMATION      Type Bill To
*****
                complete. I kept getting pulled off to
                help other techs.
CORRECTION: ... COMPLETE

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*****
Job # Part No   Description      PARTS      Bill to   Qty      Price      Total
*****
WARR0 822061433 DOOR ENTRANCE 28 X 72 RH BL W-1020      1      665.39      665.39
WARR0 822012121 TRANSCEND COMPASS DECAL      W-1020      1        3.99        3.99

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Job#  Lab Code  Description      LABOUR      Mech Bill to   Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50      140.00      70.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00      140.00        0.00
ARR01 E745      DOOR, ENTRY , R & R      JGK W-1020      0.00      140.00        0.00
ARR01 Z992      DECAL INSTALL      JGK W-1020      0.50      140.00      70.00
ARR01 E745      DOOR, ENTRY , R & R      JGK W-1020      1.20      140.00      168.00
ARR01 E745      DOOR, ENTRY , R & R      JGK W-1020      0.00      140.00        0.00
ARR01 E745      DOOR, ENTRY , R & R      JGK W-1020      0.00      140.00        0.00

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Job #  Excode   Description      EXTRAS      bill to   Qty      Price      Total
*****
ARR01  FRT      FREIGHT FOR DOOR      W-1020      1.00      228.53      228.53
ARR01  FRT      FREIGHT      W-1020      1.00        3.07        3.07

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*****
                CUSTOMER COMMENTS
*****
DECAL IN PR ON SHELF

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*****
                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
W      1020      669.38      308.00      0.00      231.60      0.00      1,208.98
                Totals      669.38      308.00      0.00      231.60      0.00      1,208.98

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&k2S
&k0S