



Warranty Claim Form

Date: 8/7/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT3129T8839424
Transcend 26BHX
Retail Purchase Date: 6/3/2025
Work Started: 7/17/2025
Work Completed: 7/17/2025

Claim Status: Paid
Dealer Work Order #: 12338
Unit Offline Date: 5/16/2025

Claim #: 915561
Labor: \$140.00
Parts: \$0.00
Shipping: \$0.00
Total: \$140.00

Notes: Sg 7/23/24 *Please hold all parts for a minimum of 30 days after the claim is paid*

Dealer Information

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715-325-5170
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Approved Labor Rate: \$140.00

Customer Information

THOMAS LESCH
W167 S 7252 BRIAR GATE LN
MUSKEGO, Wisconsin 53150
United States
4144229220

Operation Line # 1

Flat Rate Code: 340007 Water Heater Electrode - R&R

Fault Code: Improper Installation/Build

Problem: Customer states the water heater goes to light and will not light, second attempt it shoots fire out of the exhaust but never light or stays lit.

Hours: 1

Cause: Removed burner assembly, cleaned orifice on gas valve, checked ohms on gas valve is 42 ohms good what I found was the electrode wasn't aligned correctly with burner tube making it backfire.

Amount: 140.00

Remedy: Re-aligned the electrode with burner tube. The water heater is now working correctly.

Sublet Repairs:
\$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1