



# Warranty Claim Form

Date: 9/29/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573FR3126R3348424  
Reflection 270BN  
Retail Purchase Date: 4/15/2024  
Work Started: 9/9/2025  
Work Completed: 9/9/2025

Claim Status: Paid  
Dealer Work Order #: 12330  
Unit Offline Date: 10/25/2023

Claim #: 929145  
Labor: \$70.00  
Parts: \$441.48  
Shipping: \$14.44  
Total: \$576.86

Notes: JPH 7-21-25 910041 - Reflection Receipt 23v-788/2023 420058 Case 6053652 VIN 573FR3126R3348424 LCI will approve up to .2 for labor. This is pre-auth for the R&R of the SOLAR CHARGE CONTROLLER-2023006263 : FSCC60PW2. . Case #6053652 regarding 878951 \*\*PLEASE HOLD ALL PARTS FOR 30 DAYS PAST CLAIM.\*\*

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

### Customer Information

Bradley Leverance  
1681 Bittersweet Dr  
Rudolph, Wisconsin 54475  
United States  
715-570-6232

## Operation Line # 1

*Flat Rate Code:* 420058 Solar - Charge Controller

*Fault Code:* Component Failure

*Problem:* Charge controller is still not working- previously replaced on claim 878234.

*Hours:* .5

*Cause:* Bad controller - works as expected until the sun goes down then comes back on. Controller never "wakes up". Controller shows full panel voltage, but no charging current even though battery is not fully charged.

*Amount:* 70.00

*Remedy:* Need to replace controller. Can replace with same unit or an aftermarket victron controller if approved from the manufacturer.

*Sublet Repairs:* \$0.00

*Manufacturer #:* Furrion

*Model #:* FSCC60PW2

*Serial #:* 10001522145062301889

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
421062 SOLAR CHARGER MPPT 60A WALL MOUNT W/ BLUETOOTH APP (FSCC60PW2)	SOLAR CHARGER MPPT 60A WALL MOUNT W/ BLUETOOTH APP (FSCC60PW2)		1	1	441.48

**Operation Line # 2**

*Flat Rate Code:* 950003 Misc. Charges - Handling Fee

*Fault Code:* No Problem Identified

*Problem:* Invoice 1463931

*Hours:* 0

*Cause:* Invoice 1463931

*Amount:* 0.00

*Remedy:* Invoice 1463931

*Sublet Repairs:* \$50.94

*Manufacturer #:*

*Model #:*

*Serial #:*