



Alix Mongiat <alix@dealer-advisors.com>

Pre Auth #878951

James Hite <jhite@granddesignrv.com>

Mon, Jul 28, 2025 at 8:58 AM

To: Alix Mongiat <alix@dealer-advisors.com>

Cc: Chris Balderrama <chris@dealer-advisors.com>, Heidi Huntley <heidi@dealer-advisors.com>

Good morning Alix,

The approval of .5 hours is all that is allowed for this repair. This has been a standard repair and should not take longer than that. Did the tech have something specific that caused the work to take longer.

Thank you, have a great day!

Jim Hite

Grand Design Dealer Warranty

5200 Hoffman Dr

Elkhart IN 46540

Phone: 574-825-6264 ext. 1313

From: Alix Mongiat <alix@dealer-advisors.com>

Sent: Thursday, July 24, 2025 12:51 PM

To: Warranty <warranty@granddesignrv.com>

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