



# Warranty Claim Form

Date: 8/20/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

## General Information

573TE312XR6650229

Imagine 2660BS

Retail Purchase Date: 7/14/2025

Work Started: 7/14/2025

Work Completed: 7/14/2025

Claim Status: Paid

Dealer Work Order #: 12303B

Unit Offline Date: 1/31/2024

Claim #: 919218

Labor: \$98.00

Parts: \$1.01

Shipping: \$1.25

Total: \$100.26

Notes: JPH 7-28-25

## Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

## Customer Information

THOMAS MAASSEN  
5698 PINWOOD ROAD  
EAU CLAIRE, Wisconsin 54701  
United States  
7155634645

## Operation Line # 1

*Flat Rate Code:* 560005 Entry Door - R&R Bumper/Holdback/ *Fault Code:* Component Failure  
Catch

*Problem:* Door catch holder is broken and missing.

*Hours:* .2

*Cause:* Door catch holder is broken and missing - plastic cracked around the bracket.

*Amount:* 28.00

*Remedy:* Got new one from parts and replaced with new one.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

| <u>Part</u>                             | <u>Description</u>               | <u>Return Tag #</u> | <u>Qty</u> | <u>Units</u> | <u>Amount</u> |
|-----------------------------------------|----------------------------------|---------------------|------------|--------------|---------------|
| 590502 CATCH ENTRY DOOR 90 DEGREE BLACK | CATCH ENTRY DOOR 90 DEGREE BLACK |                     | 1          | 1            | 1.01          |

## Operation Line # 2

*Flat Rate Code:* 810005 Awning-Main (Power) - Repair Wiring/ *Fault Code:* Improper Installation/Build  
Connection/Plug In

*Problem:* Awning light not working.

*Hours:* .5

*Cause:* Wire connectors need to be fixed.

*Amount:* 70.00

*Remedy:* Had to crimp the wire connectors together tighter.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*