

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2392256  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TFLL25SZ196858  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 010 / 010D  
 ITEM # FLT29RLBS  
 DEALER RO # 12299  
 CLAIM START DATE 08/06/2025  
 CLAIM END DATE 10/30/2025

Labor rate: \$140.00

**OWNER INFORMATION**  
 CHRISTOPHER ZIMMERMANN  
 3764 S CHEROKEE WAY  
 Milwaukee, WI 53221  
 USA

Retail Date of Purchase 06/23/2025      WARRANTY EXPIRATION DATE 06/23/2026

## Claim Line Details

### Labor

**Line# 1**      **Operation Code**      **Operational Description**  
 60-136-01-00-003459      Showermiser, any component - Plumbing/Fresh Water Supply/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-08-06 11:09:33 :: Complaint: Customer states shower meiser is not working right, doesn't know what it's supposed to with water flow. Cause: Misunderstanding on how to use shower miser. Correction: Explained how to use shower miser, now good.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$42.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b>	\$0.00

**Notes**

hello, this is respectfully denied as this is something that the dealership should go over during walk through. Respectfully we do not pay for the dealer to explain to the customer how to use components in the unit.

### Labor

**Line# 3**      **Operation Code**      **Operational Description**  
 70-472-01-00-003340      Suburban Elite Griddle - Appliances/Cooktop/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-08-06 11:14:57 :: Complaint: customer states the male end of the quick connect hose that snaps in to quick connect seems damaged and won't go into quick connect. Cause: LP quick disconnect is damaged. Correction: Replace male LP end for exterior griddle. Additional Note : greeneway@dealer-advisors.com, 2025-08-06 11:17:02 :: Unsure on correct labor code.

<b>Model# a</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$70.00
<b>Serial# a</b>	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b>	\$70.00

**Notes**

changing to better suited repair code.  
 Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. Please refrain from acknowledging this feedback as it will retain the claim on the dealers side of Dealer Connect as you await our response. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you  
 Per email from our parts department the regulator is NA. this authorization is to replace the complete griddle. kerb

### Part

**Line# 1**      **Item #**      **Description**  
 F100445744      GRIDDLE - PFL: OUTDOOR GRIDDLE, STAINLESS STEEL - V# 3061ALG | X, REPLACED V# 3061A

