

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 12297

Date In:	01 JUL 25	Author:	DLUCAS
Promised Date:	25 DEC 25	Stock No:	10848
:	:	Year:	2023
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	REFLECTION FW
:	MIDDLEBURY, IN	Model:	303RLS
Postal/Zip:	46540	Miles/Hrs:	0
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	db:7/2
Purchased Date:	08 JUN 24	:	:
Delivery Date:	13 JUN 24	:	:
InService Date:	:	:	:
Serial#:	573FR3420P9923512	:	:

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Job # Description JOB INFORMATION Type Bill To  
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1 COMPLAINT: UPON PICKUP CUSTOMER WANTED US TO LOOK W 1020 GRAND  
AT REFER AND IF IT SHOULD MOVE AS MUCH  
AS IT DOES, PULLED ON REFER AND NOTICED  
ITS WEIGHT (WHILE EMPTY) HAS STARTED TO  
PULL THE FLOOR AWAY FROM THE WALL  
CAUSE: what I found was on off door rear slide  
the floor near refrigerator the screws  
that hold the floor up had broken  
making the floor separate from wall and  
dropping the refrigerator down and the  
supports on top of refrigerator not  
holding refrigerator into place causing  
the refrigerator to wobble to repair  
the lower exterior rubber corner block  
can be removed and extra screws can be  
added for more floor support also the  
two supports on top of refrigerator  
needs to be re secured as well will have  
to remove refrigerator to re attached  
ceiling refrigerator supports Kitchen  
slide floor is seperating from side wall  
due to the weight of the refer. Repair  
can be done by adding additional screws  
to floor from the outside after removing  
the slide ski. But after doing repair,  
the slide floor needs additional support  
when slide comes in all the way. Floor  
has to much give when traveling. The

Continued on page 2

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Job #   Description           JOB INFORMATION           Type Bill To
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fridge just wobbles in the opening.
CORRECTION: no repairs done at this time thinking
two hours to re attach floor and
refrigerator supports Repair is done,
will need future attention to support
floor. Consult gd or figure something
out on are end.

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Job # Part No Description      PARTS      Bill to Qty Price Total
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1      82200040 TRIM PLASTIC SLIDE OUT SKIS W-1020 1 7.36 7.36

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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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1 WARR MANUFACTURER WARRANTY JS W-1020 0.50 140.00 70.00
1 WARR MANUFACTURER WARRANTY TD W-1020 0.00 140.00 0.00
1 WARR MANUFACTURER WARRANTY TD W-1020 0.86 140.00 120.40
1 WARR MANUFACTURER WARRANTY TD W-1020 0.79 140.00 110.60
1 WARR MANUFACTURER WARRANTY TD W-1020 0.00 140.00 0.00

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BILLINGS SUMMARY
Type Bill Id Parts Labour Sublet Extras Tax Total
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W 1020 7.36 301.00 0.00 0.00 0.00 308.36
Totals 7.36 301.00 0.00 0.00 0.00 308.36

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&k2S  
&k0S